# Charlotte County Fourth Quarter 2016 Tourism

Presented to: Charlotte Harbor Visitor and Convention Bureau Research Data Services, Inc. March 2017



## A. Key Visitor Metrics

(Overnight Visitors Staying in Charlotte County Commercial Lodgings)

Estimated Number of Visitors	<ul> <li>CY 2016: 406,700 people (+2.8%)</li> <li>Q4 2016: 75,500 people (+0.7%)</li> </ul>
Estimated Direct	• CY 2016: \$362,227,100 (+5.0%)
Expenditures	• Q4 2016: \$68,382,600 (+3.0%)
Total Economic	• CY 2016: \$552,396,300 (+5.0%)
Impact	• Q4 2016: \$104,283,500 (+3.0%)



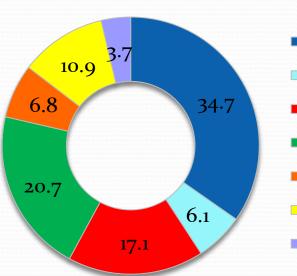
# B. Key Visitor Metrics (Oct. – Dec. 2016)

(Overnight Visitors Staying in Charlotte County Commercial Lodgings)





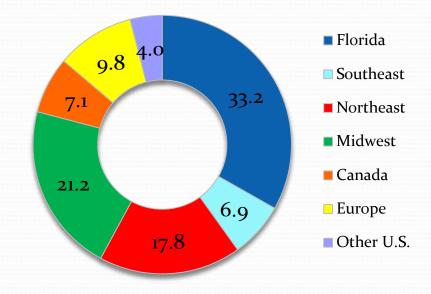
#### Visitor Origin Distribution (Oct. - Dec. 2016)



Q4 2015



Q4 2016





## Visitor Origin Markets

	Q4 2015	Q4 2016	Δ%
Florida	26,025	25,070	-3.7
Southeast	4,575	5,210	+13.9
Northeast	12,825	13,440	+4.8
Midwest	15,525	16,000	+3.1
Canada	5,100	5,360	+5.1
Europe	8,175	7,400	-9.5
<b>US Opp Markets</b>	2,775	3,020	+8.8
Fourth Quarter	75,000	75,500	+0.7



#### Top Domestic DMA's (Oct. – Dec. 2016)

	Rank Order Q4 2015	Rank Order Q4 2016
Boston	2	1
Tampa/St. Petersburg	1	2
New York	9	3
Philadelphia	11	4
Greater Orlando Area	4	5
Miami/Ft. Lauderdale	6	6
Chicago	10	7
Minneapolis/St. Paul	7	8
West Palm Beach	5	9
Pittsburgh		10



## Smith Travel Research Occupancy

	Charlotte County			
	Occupancy		ADR	
	2015	2016	2015	2016
October	56.7%	60.7%	\$82.13	\$81.63
November	60.3	60.2	82.30	81.47
December	61.3	60.3	87.08	85.04
Oct Dec. Average	<b>59</b> •4%	60.4%	\$83.84	\$82.71



#### Purpose of Trip (Multiple Response)

	Q4 2015	Q4 2016
Vacation/Getaway	86.4%	87.3%
To Visit with Friends/Family	21.0	19.6
Family Events	9.1	8.2
Business/Meeting	8.6	7.1
A Fishing Trip	5.8	6.6
A Boating Trip	6.1	5.8
Wedding/Honeymoon	5.4	4.7
A Kayaking Trip	3.7	3.4
Golf/Tennis Trip	3.0	2.3



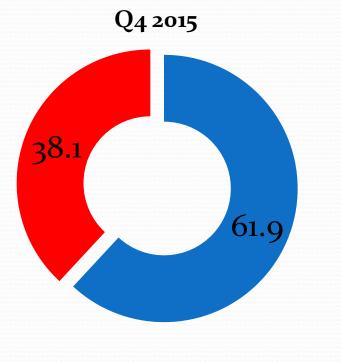
#### **Types of Websites Consulted for**

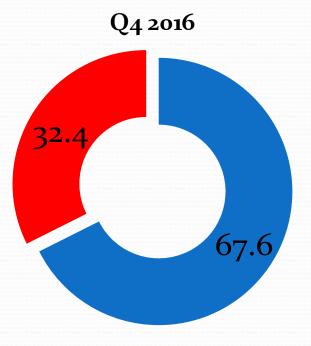
#### **Travel Information** (Multiple Response)

	Q4 2015	Q4 2016
Destination Sites	53.9%	55.6%
Airline Websites	39.7	42.7
Review/Rating Sites (i.e., Trip Advisor, Yelp, etc.)	43.2	42.4
Hotel Websites	43.8	42.1
Booking Sites (i.e., Travelocity, Expedia, etc.)	41.8	37.3
Mapping Sites (i.e., Map Quest, Google Maps, etc.)	28.3	30.6
Restaurant Websites	21.9	27.3
Rental Car Websites	20.3	19.6
Social Networking Sites (i.e., Facebook, Twitter, Pinterest, etc.)	17.6	17.1
Daily Deal/Coupon Sites (i.e., Groupon, Living Social, etc.)	15.0	11.1

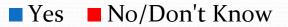


## **Booked Travel Arrangements on** the Internet for Trip (*Prompted*)





■ Yes ■ No/Don't Know



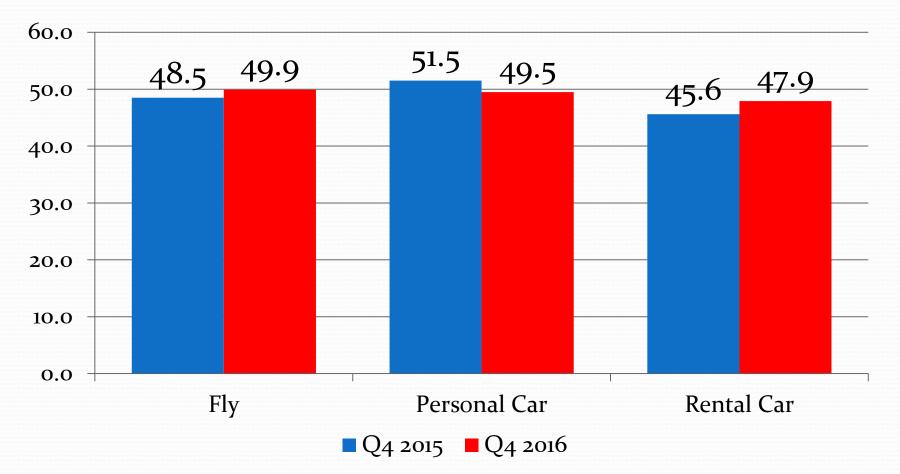


## **Charlotte Messaging**

	Q4 2015	Q4 2016
Seen/Read/Heard Charlotte Message	40.0%	42.1%
Influenced (Base: Resp. who saw/read/heard msg.)	81.6	82.4

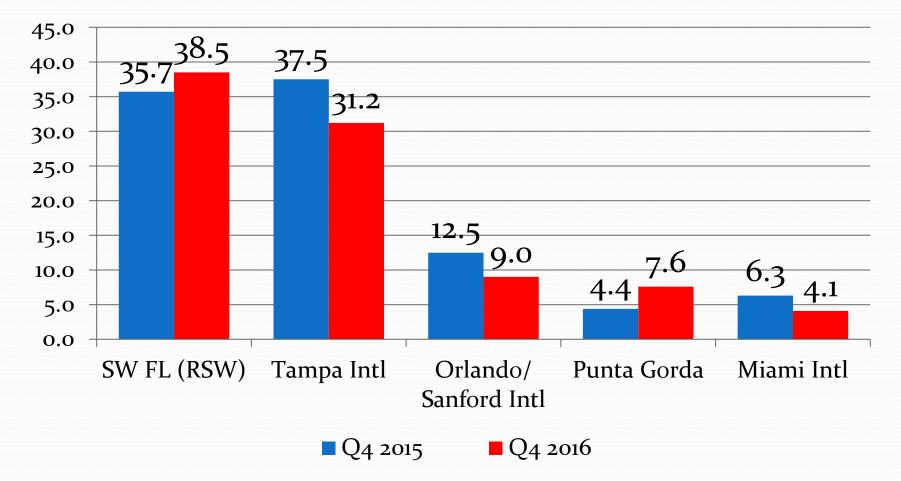


## How Visitors Travel to Charlotte



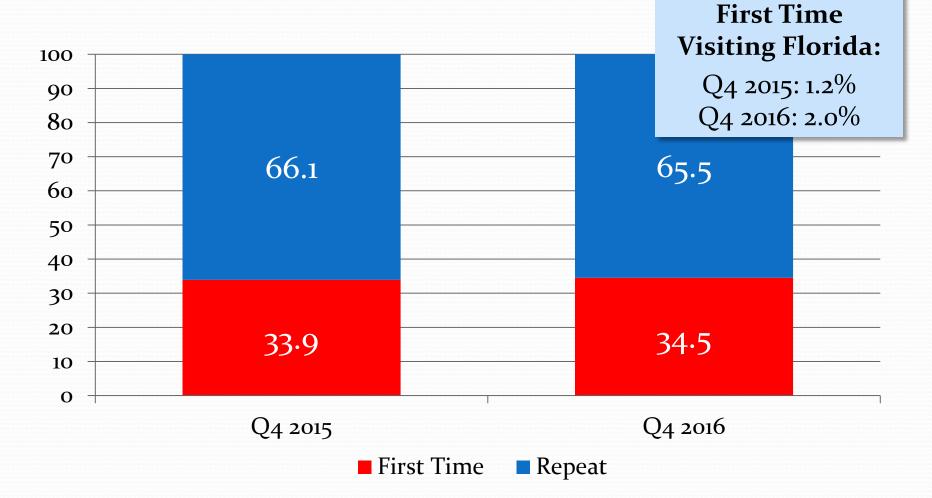


## Airports Deplaned (Visitors who flew)





#### **Repeat Charlotte County Visitation**



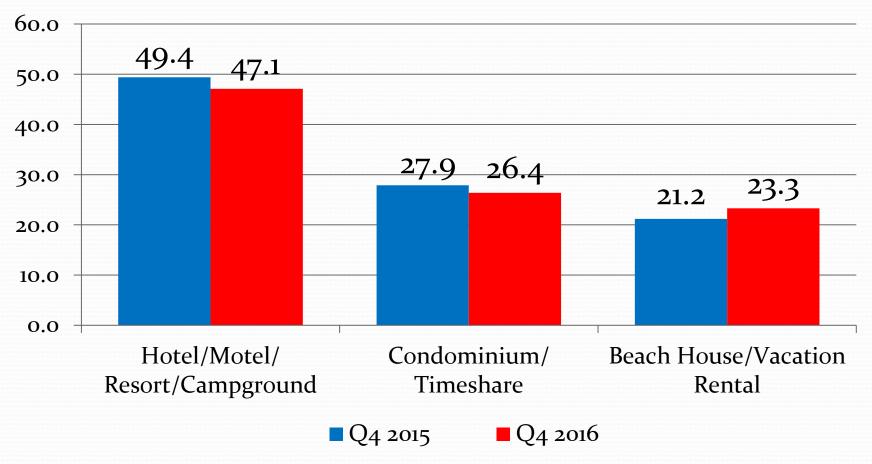


#### How First Learn About Charlotte (Multiple Response)

	Q4 2015	Q4 2016
Recommendation	54.2%	51.0%
Internet	42.6	42.2
Brochure/Visitor Guide	11.2	11.5
Magazine/News Story	9.1	9.5

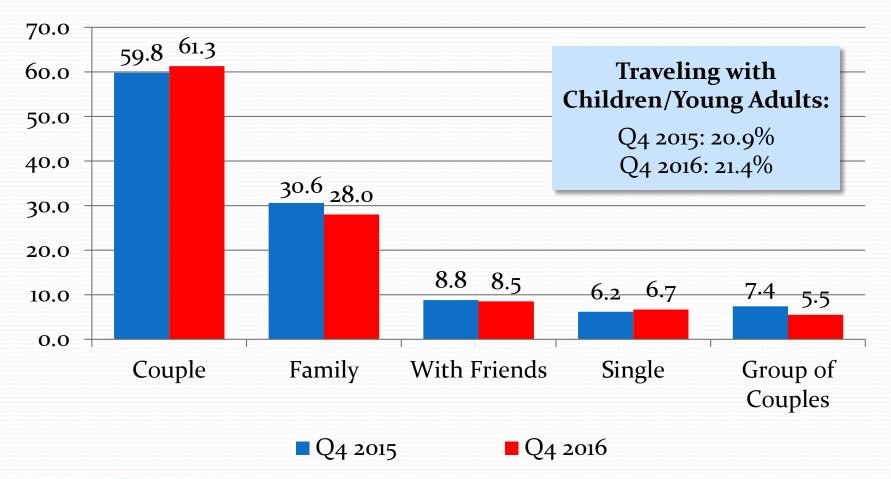


# Type of Lodging Used





## Party Composition (Multiple Response)





#### Activities Enjoyed in Area (Multiple Response)

	Q4 2015	Q4 2016
Dining Out	88.0%	87.3%
Beach	86.3	83.2
Relaxing	75.3	73.7
Walking on the Beach	70.4	69.4
Shopping	53.8	56.6
Swimming	52.6	54.7
Pool	53.0	50.7
Reading	51.9	50.3

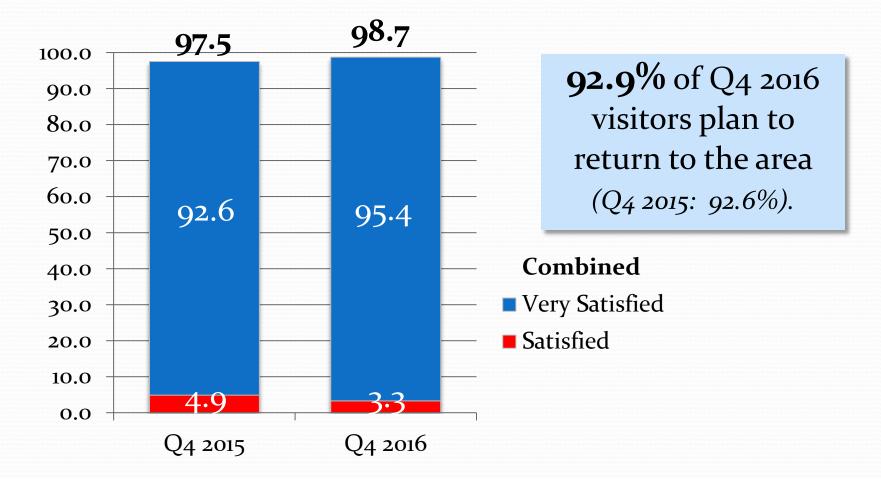


#### Activities Enjoyed in Area (cont.) (Multiple Response)

	Q4 2015	Q4 2016
Shelling	44.7%	47.4%
Bars/Drinking Places	28.0	29.5
Visiting with Friends/Relatives	32.2	28.7
Fishing	28.5	27.3
Boating	19.7	21.3
Bird Watching	15.8	15.5
Golfing	9.1	8.0



## Satisfaction/Plan to Return





## Demographics

	Q4 2015	Q4 2016
Average Age	53.1 years	51.9 years
Median Household Income	\$109,460	\$113,953



# **Charlotte Comments**

- Wanted to go to the West coast of Florida and Port Charlotte is in the center.
- Sailing and boating.
- VRBO house rental and a dog friendly community.
- Safe, nice, friendly place.
- I have relatives living in the Port Charlotte area. They told me it wasn't as congested as the Fort Myers area that we visited two years ago.
- Good fishing, good boating, lots of attractions, good weather, easy to get to the Gulf of Mexico, and easy to access other areas of Florida.
- We like the laid back feel of the area.
- Fisherman Village was different and appealed to us for our girls' week trip.
- It is a more tropical area.
- Affordable beachfront.
- Just beautiful and lots of fun, plus great weather.
- It's a quaint little town with restaurants, shops, and bars. The parks are fabulous with hiking and lots of nature and birding.
- People were nice and we really enjoyed taking the ferry back and forth to Palm Island.
- It was definitely a sanctuary, stress free, and very relaxing. Along with good food and great weather!
- Beautiful, quaint, old world Florida feel. Can relax and not get stressed out by over population and horrible traffic snarls.
- Wonderful, small town charm with incredible outdoor recreational opportunities.
- Pleasant, peaceful, going back to the good ol' days.



## **Charlotte Comments**





# Thank You!!