Metrics Associated with the Holly Day Fair 2017 Held November 2-5, 2017



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Introduction

- All data was collected by the Holly Day Fair staff during the event.
- Holly Day Fair management estimated 22,000 attendees prior to the event.
- There were 396 completed surveys.
- Using the **22,000** attendees, the Confidence Interval for this presentation with a **396** Sample Size is **+/- 4.48%**. Because of the size of the sample the Confidence Interval **exceeded** the "best practice" of +/- 5%.

See Note In Bottom Line.



Introduction

Survey's were collected at the following dates/times:

^{*} See Note In Bottom Line Section at end of presentation.

Time	Completed Surveys
Tuesday, October 31, 2017	
8-9 A.M.	1
Thursday, November 2, 2017	
9-10 a.m.	0
10-11 a.m.	0
11-Noon	0
12-1 p.m.	0
1-2 p.m.	0
2-3 p.m.	0
3-4 p.m.	0
4-5 p.m.	0
5-6 p.m.	0
6-7 p.m.	0
7-8 p.m.	1
Total Collected Day 1	1

Time	Completed Surveys
Friday, November 3, 2017	
9-10 a.m.	0
10-11 a.m.	0
11-Noon	10
12-1 p.m.	7
1-2 p.m.	2
2-3 p.m.	0
3-4 p.m.	6
4-5 p.m.	20
5-6 p.m.	13
6-7 p.m.	20
7-8 p.m.	10
8-9 p.m.	1
Total Collected Day 2	89

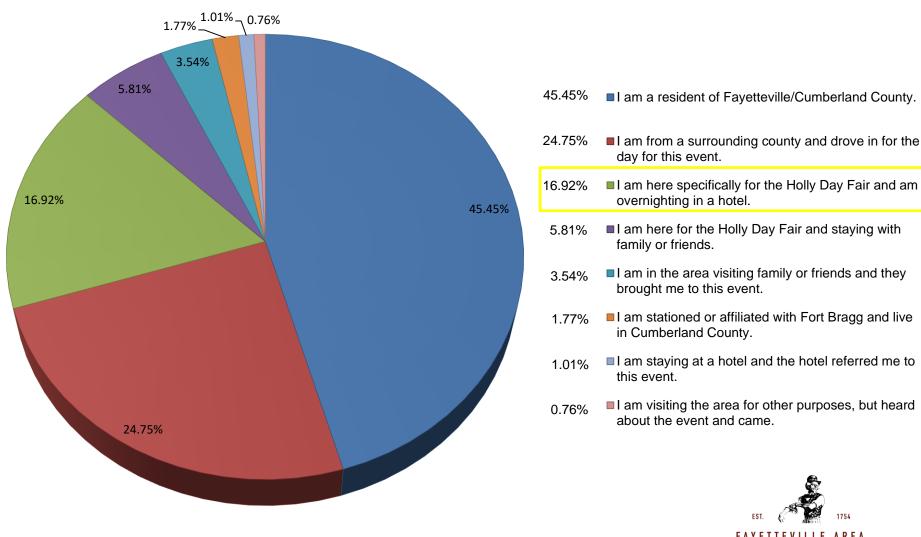
Time	Completed Surveys
Saturday, November 4, 2017	
10-11 a.m.	24
11-Noon	6
12-1 p.m.	9
1-2 p.m.	6
2-3 p.m.	4
3-4 p.m.	6
4-5 p.m.	5
5-6 p.m.	1
6-7 p.m.	23
7-8 p.m.	48
8-9 a.m.	2
9-10 a.m.	28
Total Collected Day 3	162

Time	Completed Surveys	
Sunday, November 5		
	11-Noon	10
	12-1 p.m.	3
	1-2 p.m.	0
	2-3 p.m.	0
	3-4 p.m.	0
	4-5 p.m.	0
HDF Closed at 5	5-6 p.m.	77
	6-7 p.m.	53
Total Col	143	
Grand Total C	396	





They Identified Themselves as...





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Where Were They From?

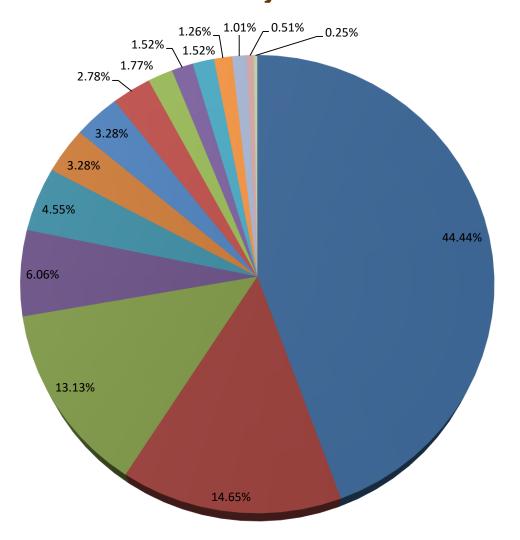
Overview

- 2 of the 396 completed surveys provided an invalid zip code.
- 366 (92.42%) were from North Carolina.
- 40 (10.10%) were from more than 100 miles from Fayetteville.
- 67 (16.92%) identified themselves as being here specifically for the event and overnighting in a hotel.

Top 5 by Stat	e		Top 5 by County			у	
1. North Carolina	366	1.	Cumberland, NC	192	1.	Fayetteville, NC	131
Virginia	10	2.	Robeson, NC	35	2.	Hope Mills, NC	33
3. South Carolina	8	3.	Hoke, NC	18	3.	Lumberton, NC	20
4. Florida, Kansas	2	4.	Harnett, NC	16	4.	Raeford, NC	18
Many Tied	1	5.	Wake, NC	14	5.	Stedman, NC	11



How Did They Find Out About Event?



■ Word of Mouth 44.44% ■ Billboard 14.65% 13.13% ■ Facebook ■ Previously Attended 6.06% 4.55% ■ No Answer ■ Vendor 3.28% 3.28% Newspaper ■ Television 2.78% 1.77% Instagram Posters 1.52% 1.52% ■ Website Twitter 1.26% 1.01% Brochure Radio 0.51% 0.25% ■ Flyer



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Survey Requirements

Requirement

What is the zipcode where vou currently live: ______ (must be a valid 5 digit zipcode)

I AM: (Select One)

- (I) A resident of Fayetteville/Cumberland County
- (2) Stationed or affliated with Fort Bragg and live in Cumberland County
- (3) From a surrounding county and drove in for the day for this event
- (4) Visiting the area for other purposes, but heard about this event and came
- (5) Staying at a hotel and the hotel referred me to this event
 - A. Which Hotel?
- (6) Here for this event specifically and am overnighting in a hotel
 - A. Which Hotel?
- (7) Here for this event and staying with family/friends
- (8) In the area visiting family and friends and they brought me to this event

How did you hear about the event: Billboard Brochure Invitation Magazine Newspaper Posters Word of Mouth Other: *Specific mediums listed based on presentation made

on advertising to be used.

Information Provided

Page Summary Report Holly Day Fair 2017

As of: 11/8/2017 10:19:14 AM

Drill down to the answers by clicking on View Results for the entire survey or a given page.

Survey Pages	Viewed	Completed	Percent Completed	Avg. Completion Time (hh:mm:ss)	Results
Entire Survey	421	396	94.06%	00:03:02	View Results
1	420	396	94.29%	00:02:53	View Results





Press Release

Beat The Rush with 51st Annual Holly Day Fair

Shopping Extravaganza November 2-5 in Fayetteville



Tweet this: Faye NC hosts largest gift & craft show in eastern NC. @HollyDayFair runs 11/2-5 at @CrownComplexNC. It is their 51st show! @visitfaync

<u>Pictures For Promotional Purposes</u>

Fayetteville, NC – The largest gift and craft show in Eastern North Carolina continues its tradition of offering a variety of handmade gifts, crafts, clothes and more to shoppers hoping to get ahead of the Christmas rush. The Holly Day Fair typically draws 22,000 attendees and over 200 vendors throughout the weekend.

Show-goers choose from an extensive collection of unique handcrafted and manufactured products that include the best in holiday decorations, handmade crafts, stylish jewelry and clothes, children's toys, specialty food items and much more.

Tickets are \$15 during "Super Shopper" hours and \$10 the remainder of the show. Strollers and rolling carts are prohibited during "Super Shopper" hours, and a limited number of tickets are sold.

- Thursday, November 2: Super Shopper: 9:00 a.m. 12:00 p.m. General Admission: 12:00 p.m. 8:00 p.m.
- Friday, November 3: General Admission: 9:00 a.m. to 8:00 p.m.
- Saturday, November 4: General Admission: 9:00 a.m. to 8:00 p.m.
- Sunday, November 5: General Admission: 11:00 a.m. 5:00 p.m.

The Holly Day Fair serves as the Junior League of Fayetteville's sole fundraiser with all funds going directly back into the local community.

About the Junior League of Fayetteville

The Junior League of Fayetteville, Inc. is an organization of women committed to promoting voluntarism, developing the potential of women, and improving the community through the effective action and leadership of trained volunteers. Its purpose is exclusively educational and charitable. The Junior League of Fayetteville, Inc. reaches out to women of all races, religions, and national origins who demonstrate an interest in and commitment to voluntarism.

FAYETTEVILLE AREA



Bureau Generated Publicity Blogging

http://www.gofayetteville.com/holiday-shopping/

CUMBERLAND COUNTY'S SHOPPING TREASURES



My mother-in-law is that person who starts her Christmas shopping in July and has her entire house decorated no later than Thanksgiving. And then there's me, the procrastinator type who starts panicking a week out from Christmas. This year, I'm determined to take my cues from my MIL and scout out shopportunities to get a [...]

51st Annual Holly Day Fair

Claiming to be "the largest holiday gift and craft show in Eastern North Carolina," the four-day Holly Day Fair draws an average of 22,000 attendees and 200+ vendors each year to the Crown Expo Center. From November 2nd thru 5th, visitors will be shopping their hearts out here. You'll find me "testing" North Carolina wines and gourmet goodies for the foodies on my list. I might go a little crazy on holiday décor for dressing up my house this season, and I know I'll spend a couple of hours trying to find that perfect gift for the MIL (jewelry or a new purse?). There's a good reason this wildly popular fair is considered a "one-stop holiday shopping event."

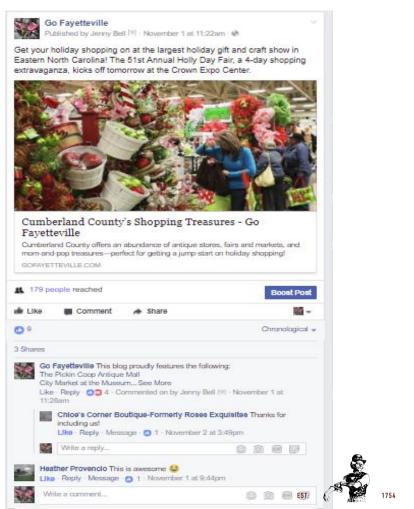




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Go Fayetteville Blog Facebook





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Bureau Generated Publicity Go Fayetteville Blog Facebook





CONVENTION AND VISITORS BUREAU

Bureau Generated Publicity Calendar of Events

Event Calendar Listing Uploaded and Published to: VisitFayettevilleNC.com, AAA Go Magazine Web, Carolina Country Print & Web, News 14 Carolina, SC Living – Web, Trip Advisor, VisitNC.com, ABC 11, Event Crazy, Fayetteville Observer, Our State Magazine, Go Fayetteville Blog and WRAL.com.















Social Media Outlets

Facebook



Fayetteville Area Convention and Visitors Bureau ⊗ shared Army Wife 101's post.

October 30 at 4:13pm - 🚱

494 people reached

Thanks to Army Wife 101 for sharing a recap of events happening in Cumberland County.

There certainly is a lot happening in the next few weeks, including Halloween Fun, Holly Day Fair, 5th Annual When Pigs Fly BBQ Festival and Heroes Homecoming. For the latest on all upcoming events, visit our event calendar: http://bit.ly/2lty1gh





Fayetteville Area Convention and Visitors Bureau

Published by Melody Vealey Foote [?] - October 31 at 5:32pm - €

We know that while the ghosts and goblins are out tonight, its hard to think of Christmas shopping. In just two days the 51st Annual Holly Day Fair opens at the Crown Complex Expo Center. For more holiday shopping options, visit this Go Fayetteville story: http://www.gofayetteville.com/holiday-shopping/



Cumberland County's Shopping Treasures - Go Fayetteville

Cumberland County offers an abundance of antique stores, fairs and markets, and mom-and-pop treasures—perfect for getting a jump-start on holiday shopping!

GOFAYETTEVILLE.COM

Boost Post



FAYETTEVILLE AREA

CONVENTION AND VISITORS BUREAU

Social Media Outlets

Facebook



Denise Comulada

Fayetteville Area Convention and Visitors Bureau

Published by Melody Vealey Foote [?] - October 31 at 5:32pm - ❸

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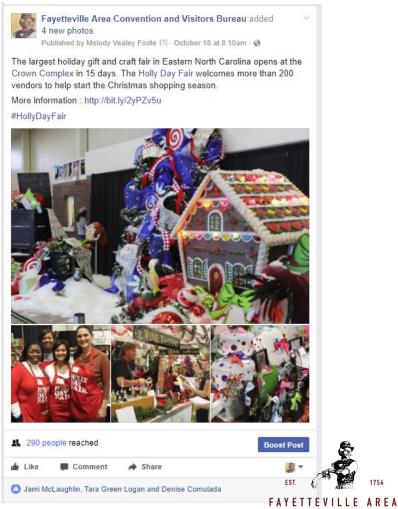


Cumberland County's Shopping Treasures - Go Fayetteville

Cumberland County offers an abundance of antique stores, fairs and markets, and mom-and-pop treasures—perfect for getting a jump-start on holiday shopping!

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Like ■ Comment → Share Boost Post



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Social Media Outlets

Facebook





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Social Media Outlets

Instagram





visitfayettevillenc

visitfayettevillenc The largest holiday gift and craft fair in Eastern North Carolina opens at the Crown Complex in 15 days. The Holly Day Fair welcomes more than 200 vendors to help start the Christmas shopping season. More information: http://bit.ly/2yPZv5u #HollyDayFair

mel8346 @rmdrexler 15 days!! [6] [6]



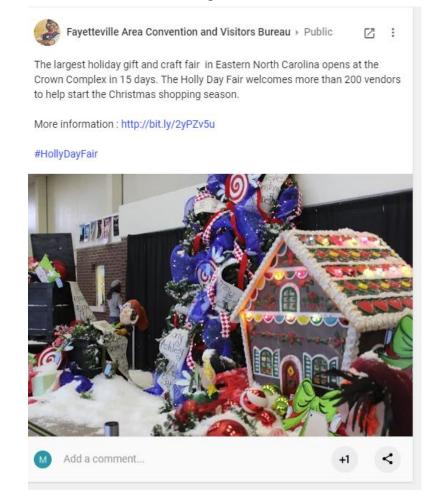
Ø 0	
19 likes	
OCTOBER 18	
Add a comment	



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Bureau Generated Publicity Social Media Outlets

Google Plus





CONVENTION AND VISITORS BUREAU

Bureau Generated Publicity Social Media Outlets

LinkedIn





CONVENTION AND VISITORS BUREAU

Bureau Generated Publicity Earned Publicity

43,000 followers



11,000 followers







Bureau Generated Publicity **Earned Publicity**

23,700 followers



@CrownComplexNC. It is their 51st show! @visitfaync #travel #familytravel



78,000 followers



ISITORS BUREAU

FAYETTEVILLE AREA

Bureau Generated Publicity Earned Publicity

http://cheapisthenewclassy.com/2017/10/holly-day-fair-shopping-extravaganza.html





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Public Relations Recap

- 1 Press Release distributed
- 1 Go Fayetteville blog post with 2 blog mentions and 2 blog Facebook posts
- 13 Calendar of Events Listings Secured
- 3 Go Fayetteville Social Media posts
- 9 Bureau Social Media posts
- 6 pieces of earned publicity (PR)



Occupancy Comparison

Information is pulled directly from the STR Report "Fayetteville Area CVB Weekly Report – Week of November 5, 2017"

This year's Holly Day Fair was from November 2-5, 2017

It is important to note that during this time-frame in 2016 Cumberland County hotels were still housing displaced Hurricane Matthew victims.

Occupancy %	Thursday 2 nd	Friday 3 rd	Saturday 4 th	Sunday 5 th
2017	64.4%	65.6%	66.3%	51.2%
2016	88.2%	85.9%	86.3%	67.5%
Percent Change	-27.0%	-23.7%	-23.1%	-24.1%



Bottom Line

- The Fayetteville Area Convention and Visitors Bureau (FACVB) offered the Holly Day Fair representative an opportunity to speak at the monthly Hotel Sales & Marketing meeting. The FACVB was informed no one from Holly Day Fair was available to take advantage of the opportunity.
- All Tourism Development Authority (TDA) requirements were met.
- 378 completed surveys was the agreed upon requirement (396 collected)
- 16.92% (67) of the completed surveys were overnighters and came specifically for the event.
- 4 participants were referred by their hotel.
- 47.22% were from Cumberland County, including Fort Bragg.
- 24.75% were day-trippers.
- Participants heard of the event mainly by Word of Mouth (44.44%) and a Billboard (14.65%).
- 68 attendees signed up for the FACVB's E-Promotion Program and 66 provided a valid E-mail address.
- * Note Regarding Data Collecting: The Holly Day Fair ended at 5 p.m. on Sunday, but there were 130 surveys collected in the two hours after it closed (32% of total surveys collected).





Bottom Line Continue

- For the calculations, the FACVB used the agreed upon estimated attendance number provided by the Holly Day Fair management of **22,000**. The sample size of **396** was slightly more than the required and agreed upon **378** completed surveys necessary to ensure the presentation met "best practices" of +/- 5%, as a result this presentation is at +/- 4.48%.
- Of those participants staying at a hotel, the overall average length of stay was 2.27 nights.
- **16.92%** of the participants (**67**) were overnighters and came specifically for the event extrapolated out to 20,000 participants this means <u>potentially</u> **3,384** people X **2.27** nights = **7,682 room nights** (+/- 4.48%)
- The 67 who came for the event and stayed at a hotel, listed the following hotels:

No Answer	20
Holiday Inn	10
DoubleTree	5
Comfort Inn	5
Ramada Plaza	4
Fairfield Inn	3
Wingate	3

Baymont	3
Hilton Garden Inn	2
Red Lion	2
Home2 Suites	1
Hampton Inn Skibo	1
Residence Inn	1
Embassy Suite	1

Candlewood	1
Econolodge	1
Marriott	1
Spring Hill Suites	1
Motorhome	1
Courtyard	1

Official Hotel Pick Up: 30 Room Nights as reported from hotels.





Thank You

Proudly promoting the Communities of Cumberland County.

