TOURISM DEVELOPMENT AUTHORITY

Metrics Associated with the WIDU Anniversary 2018

Held October 6-13, 2018

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October 25, 2018



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Introduction

- All data was collected by the WIDU staff or emailed out for participants to submit survey.
- The WIDU management estimated **25,000** attendees prior to the event.
- The agreed upon minimum number of completed surveys needed was **379**.
- The final number of submitted surveys was 1,474*.
- Using the 25,000 attendees, the Confidence Interval for this presentation with a 1,474* Sample Size is +/- 2.48%. Because of the size of the sample the Confidence Interval is much better than the "best practice" of +/- 5.00%.

* Although 1,474 surveys were collected 67 individuals answered the survey more than once based on duplicate email addresses. A few people input in the survey 3 and 4 times.



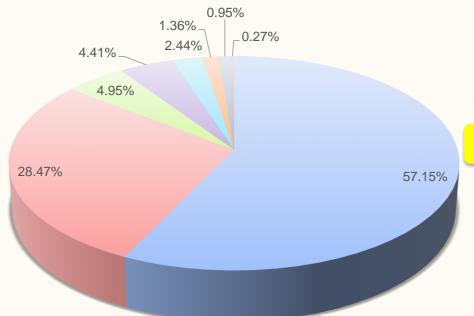
Introduction

• Surveys were collected at the following times:

Time	Completed Surveys	Time	Completed Surveys	Time	Completed Surveys	Time	Completed Surveys
Thursday, Oct 11, 2018		Friday, Oct 12, 2018		Saturday, Oct 13, 2018		Sunday, Oct 14, 2018	
3-4 p.m.	1	11 a.m12 Noon	1	5-6 a.m.	1	12-1 a.m.	1
Total Collected Day 1	1	1-2 p.m.	0	9-10 a.m.	1	8-9 a.m.	1
		2-3 p.m.	0	10-11 a.m.	2	9-10 a.m.	0
		3-4 p.m.	0	11 a.m12 Noon	2	10-11 a.m.	1
		4-5 p.m.	0	12-1 p.m.	2	Total Collected Day 4	3
		5-6 p.m.	0	1-2 p.m.	1		
		6-7 p.m.	0	2-3 p.m.	1		
		7-8 p.m.	647	3-4 p.m.	2		
		8-9 p.m.	14	4-5 p.m.	740		
		9-10 p.m.	3	5-6 p.m.	7		
		10-11 p.m.	31	6-7 p.m.	0		
		11-12 p.m.	4	7-8 p.m.	3		
				8-9 p.m.	2		
		Total Collected Day 2	700	9-10 p.m.	1		
				10-11 p.m.	1		
				11 p.m12 a.m.	2		
				12-1 a.m.	2		
				Total Collected Day 3	770		

CUMBERLAND COUNTY. NC FAYETTEVILLE A R E A CONVENTION AND VISITORS BUREAU

They Identified Themselves As



57.15%	I am a resident of Fayetteville/Cumberland County.
28.47%	I am from a surrounding county and drove in for the day for this event.
4.95%	I am here for the WIDU Anniversary specifically and am overnighting in a hotel.
4.41%	I am here for the WIDU Anniversary and staying with family or friends.
2.44%	I am stationed or affiliated with Fort Bragg and live in Cumberland County.
1.36%	I am in the area visiting family or friends and they brought me to this event.
<1%	I am visiting the area for other purposes, but heard about the event and came.
<1%	I am staying at a hotel and the hotel referred me to this event.



Where Were They From

- 1 of the 1,474 completed surveys provided an invalid zip code.
- 1,357 (92.06%) were from North Carolina.

42

5

3

- 150 (10.18%) were from more than 100 miles from Fayetteville.
- 73 (4.95%) identified themselves as being here specifically for the event and overnighting in a hotel, however only 11 of the 73 identified hotel information.

Top 5 by State

- 1. North Carolina 1,358
- 2. Virginia
- 3. South Carolina 40
- 4. Georgia, Maryland Tennessee
- 5. Michigan and New York

Top 5 by County

1. Cumberland, NC 880

38

28

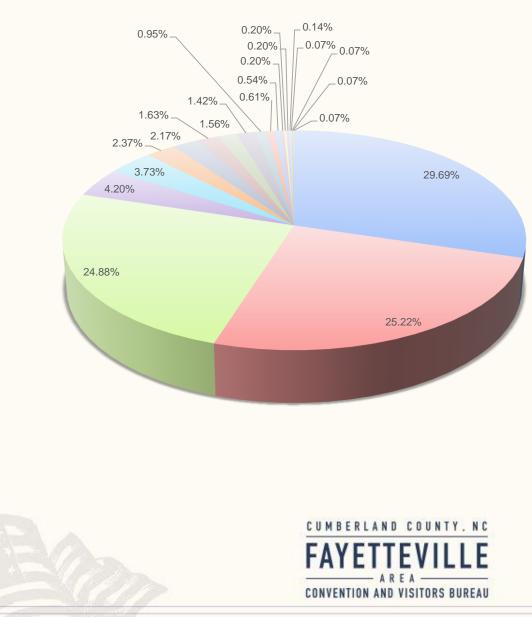
- 2. Robeson, NC 80
- 3. Hoke, NC 43
- 4. Wake, NC
- 5. Harnett, NC

Top 5 by City

Fayetteville, NC
 Hope Mills, NC
 Spring Lake, NC
 Raeford, NC
 Lumberton, NC
 Mathematical Structure

CUMBERLAND COUNTY, NC FAYETTEVILLE A R E A CONVENTION AND VISITORS BUREAU

How Did They Find Out About Event



29.69%	Word of Mouth
25.22%	Social Media
24.88%	Church
4.20%	Event Guide
3.73%	No Answer
2.37%	Digital Ad
2.17%	Radio
1.63%	Concert
1.56%	Anniversary
1.42%	Posters
< 1%	Previously Attended
<1%	Newspaper
<1%	Email
<1%	Magazine
<1%	Internet
<1%	Birthday Gift
<1%	Fayetteville State University
<1%	Promoter
<1%	Work at Crown
<1%	Carolina's Best
<1%	Vouth Harvest

Survey Requirements

Requirement

Information Provided

Page Summary Report

WIDU 2018 As of: 10/24/2018 1:16:17 PM

What is the current zip code that you currently reside in: ____

I AM: (Select One)

- 1. A resident of Fayetteville/Cumberland County
- 2. Stationed or affiliated with Fort Bragg and live in Cumberland County
- 3. From a surrounding county and drove in for the day for this event
- 4. Visiting the area for other purposes, but heard about this event and came
- 5. Staying at a hotel and the hotel referred me to this event
- 6. Here for this event specifically and am over-knighting in a hotel
- 7. Here for this event and staying with family/friends
- 8. In the area visiting family and friends and they brought me to this event

If you stayed at a hotel, which one: _____

If you do NOT live in Cumberland County, what day did you arrive?

What day will you depart? _____

How did you hear about the event?

Survey Pages	Viewed	Completed	Percent Completed	Avg. Completion Time (hh:mm:ss)	Results
Entire Survey	2562	1474	57.53%	00:01:55	View Results
1	2507	1474	58.80%	00:01:44	View Results

Drill down to the answers by clicking on View Results for the entire survey or a



Calendar of Events

Event Calendar Listing Uploaded and Published to: AAA Go Magazine Web, Carolina Country Print and Web, Our State, SC Living, TripAdvisor, VisitFayettevilleNC.com and VisitNC.com.







Our State



Calendar of Events

These events were shared:

	EVENTS							
Title	Туре	Account	Start Date 💙	End Date	Location	Category	Description	
WIDU Anniversary: Celebration Night	<u>One-Time Event</u>	Crown Complex	10/13/2018	10/13/2018	Crown Coliseum	Concerts & Music Performing Arts Religious WIDU Anniversary	The WIDU Anniversary finale is the Celebration Night, and this year's event will feature Fred Hammond, Marvin Sapp, and Hezekiah Walker. For more details on the full WIDU Anniversary week schedule, re	
WIDU Anniversary: Prayer Breakfast	<u>One-Time Event</u>	Crown Complex	10/12/2018	10/12/2018	Crown Expo Center	Food Religious WIDU Anniversary	The WIDU Anniversary week celebration continues with the Prayer Breakfast, a special service for the community of faith. This year's guest worship leader is Benita Jones, with an inspiring message fro	
WIDU Anniversary: Traditional Gospel Night	<u>One-Time Event</u>	Crown Complex	10/12/2018	10/12/2018	Crown Coliseum	Concerts & Music Performing Arts Religious WIDU Anniversary	The WIDU Anniversary week celebration continues with Traditional Gospel Night, honoring its rich heritage of gospel music. This year's event promises to be inspiring and heart touching, as Lee William	
WIDU Anniversary: Women's Empowerment Luncheon	<u>One-Time Event</u>	<u>Crown Complex</u>	10/11/2018	10/11/2018	Crown Expo Center	Food Religious WIDU Anniversary	The WIDU Anniversary celebration week continues with the Women's Empowerment Luncheon. The luncheon's featured guest speakers are Dr. Jasmin "Jazz" Sculark & Brian Courtney Wilson. For details on	
WIDU Anniversary: Carolina's Best	<u>One-Time Event</u>	Crown Complex	10/11/2018	10/11/2018	Crown Coliseum	Concerts & Music Performing Arts Religious WIDU Anniversary	The WIDU Anniversary celebration week continues with Carolina's Best, a gospel music singing competition highlighting youth, soloist, choir/groups, and quartets from North Carolina and South Carolina.	
WIDU Anniversary: Together As One Community Unity Services	<u>One-Time Event</u>		10/10/2018	10/10/2018	Multiple Churches in the Fayetteville Area and Beyond	Religious Free WIDU Anniversary	The WIDU Anniversary celebration week continues with the Together As One Community Unity Services, when anniversary artists go out to over 20 area churches and minister during their mid-week services.	
WIDU Anniversary: Unity Service	<u>One-Time Event</u>	<u>Kingdom Impact</u> <u>Global Ministries Inc</u>	10/09/2018	10/09/2018	Simon Temple AME Zion Church	Religious Free WIDU Anniversary	The WIDU Anniversary celebration week continues with the Unity Service, an event where people come together from many different denominations to worship together as one body. This year's guest speaker	
WIDU Anniversary: Daddy Boys 2 Stageplay	<u>One-Time Event</u>	<u>Mount Olive</u> <u>Missionary Baptist</u> <u>Church</u>	10/08/2018	10/08/2018	Mount Olive Missionary Baptist Church	Performing Arts Religious Free WIDU Anniversary	The WIDU Anniversary celebration week continues with the return of Daddy Boys 2 Stageplay, brought to you by G Davis Productions. Visit the event website for the complete celebration week schedule and	
WIDU Anniversary: Clean Comedy Show	<u>One-Time Event</u>	<u>Kingdom Impact</u> <u>Global Ministries Inc</u>	10/07/2018	10/07/2018	Kingdom Impact Global Ministries	Performing Arts Religious WIDU Anniversary	The WIDU Anniversary celebration week continues with the Clean Comedy Show with Ms. Shirleen & Morel Visit the event website for the complete celebration week schedule and ticket information.	
WIDU Anniversary: Youth Concert	<u>One-Time Event</u>	<u>John D. Fuller, Sr.</u> <u>Recreational/Athletic</u> <u>Complex</u>	10/06/2018	10/06/2018	John D. Fuller, Sr. Recreational/Athletic Complex	Concerts & Music Religious Free WIDU Anniversary	The WIDU Anniversary celebration week kicks off with the Youth Concert, presenting Red Revolution 2 w/ Uncle Reece & More! Youth need to be registered to attend this free concert. Visit the event	

FAYETTEVILLE

CONVENTION AND VISITORS BUREAU

FACVB Social Media Outlets: Facebook

-

Fayetteville Area Convention and Visitors Bureau
Published by Melody Vealey Foote [?] - October 7 at 7:58 AM

The WIDU Anniversary celebration started last night and continues throughout the week. The event series features well known national artists and speakers. Full list of WIDU events: https://bit.ly/2C0pjNe

WIDU 1600AM



423 People Reached 1

1 Engagement 23

Clicks

Boost Post

🖸 Denise Comulada



Fayetteville Area Convention and Visitors Bureau
Published by Melody Vealey Foote [?] · October 13 at 4:15 PM · •

The WIDU Anniversary celebration is a week-long celebration held at the Crown Complex . The MrsTee attended the Prayer Breakfast earlier this week for the first time. She says" From start to finish you could feel a sense of fellowship and community with each person in the room"

The celebration concludes this evening with a Celebration Night concert featuring Fred Hammond, Marvin Sapp, and Hezekiah Walker. WIDU 1600AM.





THEMRSTEE.COM

WIDU 60th Anniversary Weekend | TheMrsTee

Each year the WIDU Anniversary Celebration is one of the most attended...

278	1	11	
People Reached	Engagement	Clicks	Boost Post

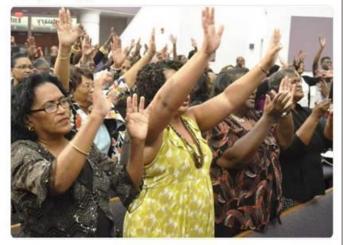
CUMBERLAND COUNTY. NC FAYETTEVILLE A R E A CONVENTION AND VISITORS BUREAU

FACVB Social Media Outlets: Twitter



Fayetteville, NC CVB ©VisitFayNC

The WIDU Anniversary celebration started last night and continues throughout the week. The event series features well known national artists and speakers. Full list of WIDU events: bit.ly/2C0pjNe



8:47 AM - 7 Oct 2018

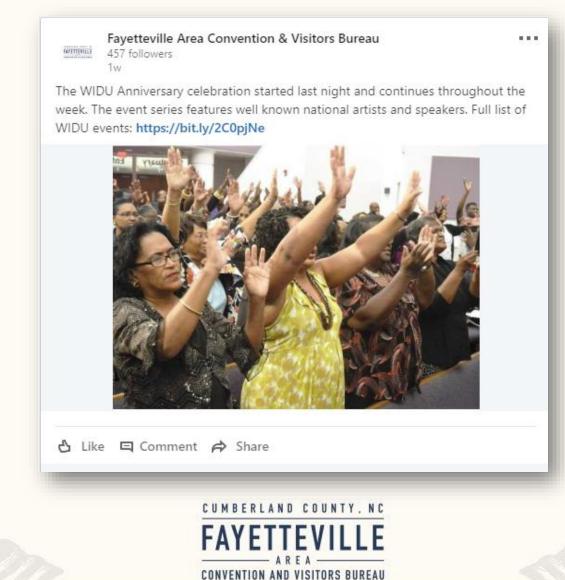


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FACVB Social Media Outlets: Linked-In



Earned Publicity

MRS. TEE BLOG - https://themrstee.com/widu-60th-anniversary-weekend/

LOCAL EVENTS / MEDIA EVENTS / MYFAYETTEVILLE / RECAPS

WIDU 60th Anniversary Celebration





Each year the <u>WIDU Anniversary</u> Celebration is one of the most attended events at The Crown Complex and Expo Center. Drawing crowds from not only Fayetteville but communities as far out as Raleigh, Durham and Johnston County!



WEDO Radio Network

WIDU is a locally owned Radio Station that broadcasts from Fayetteville to Cumberland County and its surrounding communities. The WEDO Radio Network and WIDU Owners Wes & Sandy Cookman have a true heart for their community. Working to bring the love of God to as many as they can through inspirational music, talk shows and events. The WIDU Anniversary brings some of the most beloved and successful Christian Artist to a community who's religious foundation is one that can be felt throughout the audience.



Earned Publicity MRS. TEE FACEBOOK (5,430 FOLLOWERS)



The Mrs Tee October 13 at 8:24 PM · 🔇

WIDU 60th Anniversary Weekend

"From start to finish you could feel a sense of fellowship and community with each person in the room."

WIDU Anniversary | WIDU 1600AM http://bit.ly/2yjdKxU



1 You and 1 other



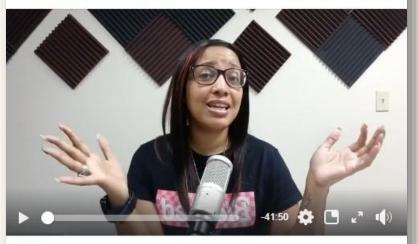
The MrsTee was live — ☺ feeling chatty at WIDU-AM (Fayetteville).

October 13 at 8:48 AM · Fayetteville · 🔇

I'm LIVE On Air for this week's "What's Going On Fayetteville" chatting about Fall Faves & Not So Faves!

Upcoming Events:

WIDU Anniversary | Gallberry Corn Maze | Cotton River and Company | Freak Show - 3 Year Anniversary Celebration | CornerstonEucopia: Fall Launch Party | The Creative Frenzy | Fayetteville Comic Con | Fayetteville Dogwood Festival... See More



19

19 Comments 3 Shares 295 Views



Earned Publicity MRS. TEE FACEBOOK



The Mrs Tee is Sefecting blessed with Patrice J Carter and WIDU ···· Anniversary at WIDU Anniversary. October 12 at 11:55 AM · Fayetteville · S

What an amazing morning!! I was so blessed to have the opportunity to attend the WIDU Anniversary Prayer Breakfast with my sister-friend Patrice J Carter. Bishop Paul S. Morton spoke a Word and Benita Jones ministered through song.



00 Angela Roy and 4 others

1 Comment 55 Views



The Mrs Tee was live — attending Prayer Breakfast - Bishop ••• Paul S. Morton & Benita Jones at WIDU Anniversary. October 12 at 10:49 AM · Fayetteville · 🔇

Bishop Paul S. Morton closed us out in song . . .



1 Chancer F. McLaughlin and 5 others

45 Views



Earned Publicity MRS. TEE FACEBOOK



The MrsTee shared an event — 😇 feeling blessed at Crown Complex.

October 12 at 7:45 AM · Fayetteville · 🔇

It's Friday and I'm heading to the WIDU Anniversary Prayer Breakfast at The Crown Complex ! Today's Breakfast will has Speaker Bishop Paul S. Morton and a Performance by Benita Jones!

Follow along here and on my Instagram [http://instagram.com/themrstee] !... See More



FRI, OCT 12 Prayer Breakfast - Bishop Paul S. Morton & Benita Jones

* Interested

Man Tiffany, Toni and 3 friends

03



CUMBERLAND COUNTY, NC

Earned Publicity MRS. TEE INSTAGRAM (10.2K FOLLOWERS)





themrstee • Following Crown Complex

themrstee Hanging out with my girl @drpatricecarter at the @widuanniversary Prayer Breakfast!

Thanks to @hollywoodjavanc for sending me this amazing cup of Hazelnut Coffee to jump start my day!

#WIDU1600AM #WIDUAnniversary #HollywoodJavaNC #WIDUTheMrsTee #TheMrsTee

themrstee #NC #Media #MediaCoverage #NCBlogger #NCBloggers #BlackBloggers #FayettevilleNC #CrownComplex #LifestyleBlogger #SouthernBlogger

...

♥ ① ①
47 likes

Add a comment...

2 DAYS AGO

FAYETTEVILLE

Earned Publicity MRS. TEE INSTAGRAM



CUMBERLAND COUNTY. NC FAYETTEVILLE A R E A CONVENTION AND VISITORS BUREAU ...

Earned Publicity





themrstee • Following Crown Complex

themrstee The @widuanniversary Prayer Breakfast was the perfect way to start my day. If you missed it don't worry! The day's not over yet..._

You can come by The @crowncomplexnc to check out all. The vendors at the Expo...Meet & Greet with Dottie Peoples and Luther Barnes and More!

#WIDU1600AM #WIDUAnniversary #WIDUTheMrsTee #TheMrsTee

themrstee #NC #Media #MediaCoverage #NCBlogger #NCBloggers #BlackBloggers #FayettevilleNC #CrownComplex #LifestyleBlogger #SouthernBlogger

19 likes 2 DAYS AGO

Add a comment...

~

...

CUMBERLAND COUNTY. NC FAYETTEVILLE A R E A CONVENTION AND VISITORS BUREAU

Earned Publicity MRS. TEE TWITTER (9,570 FOLLOWERS)



TheM***sTee** @themrstee · Oct 13 WIDU 60th Anniversary Weekend "From start to finish you could feel a sense of fellowship and community with each person in the room." WIDU Anniversary | WIDU 1600AM bit.ly/2PxRuaf





Earned Publicity MRS. TEE YOUTUBE (1,847 SUBSCRIBERS)



6 views

1 ¶ 0 → SHARE =+ SAVE ...



Public Relations Recap

- **10** Individual WIDU Events each posted in 7 Calendar of Events listings sites
- 2 FACVB Facebook Social Media posts
- 1 FACVB Twitter Social Media tweets
- 1 FACVB LinkedIn Social Media posts
- Earned Publicity
 - o 1 Blog
 - o 5 Facebook Posts
 - o 3 Instagram Posts
 - o 1 Twitter Tweet
 - 1 YouTube Video Post



Occupancy Comparison "Fayetteville Area CVB Weekly Report"

Information is pulled directly from the STR Report

Occupancy %	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday
2018	84.1	69.6	78.7	83.4	79.4	76.4
2017	61.1	45.4	51.0	56.2	60.2	59.5
Percent Change	+37.7	+53.4	+54.3	+48.4	+31.8	+28.5



Summary

CALCULATIONS

The FACVB used the agreed upon estimated attendance number provided by WIDU management of **25,000** to come up with the 379 required surveys. Even if the actual attendance number of 12,279 was used, 373 surveys would have been required.

The sample size of 1,474 was more than the required and agreed upon 379 completed surveys necessary to ensure the presentation met "best practices" of +/- 5%, as a result this presentation is at +/- 2.48%.

TDA

Granted **\$25,000** to be used for public relations, advertising, print, social and other mediums determined to reach the targeted visitor market. Said funding shall be exclusively to assist with the marketing of the 2018 WIDU Anniversary scheduled for October 6-13, 2018

379 completed surveys was the agreed upon requirement, **1,474** were collected with at least 67 duplicates.

All Tourism Development Authority (TDA) requirements were met.

Can re-apply next year?

Yes

ATTENDANCE

Per the Crown Complex, the actual attendance for the event was **12,279**.

4.96% (73) of the surveys stated they were overnighters and came specifically for the event (only **11** of them Identified their hotel).

4 participants were referred by their hotel.

59.56% (878) were from Cumberland County, including Fort Bragg.

28.49% (420) stated they were from a surrounding county and were a day-tripper.

Hotel Information from Surveys

The 73 who came for the event and stayed at the hotel, listed the following hotels:

¥	
No Answer	62
Candlewood Suites	2
TownSuite	1
Wingate	1
Hilton Garden Inn	1
Red Roof Inn	1

Embassy	1
Holiday inn	1
DoubleTree by Hilton	1
Country Inn	1
Fairfield Inn Fayetteville	1
Total	73

No

FAYETTEVILLE

Summary

ATTENDANCE (continued)

Of those participants staying at a hotel, the overall average length of stay was 2 nights.

4.96% of the participants (73) were overnighters and came specifically for the event – extrapolated out to 12,279 actual attendees this means potentially 609 people X 2 nights = 1,218 room nights +/- 2.48%.

Potential Revenue = \$103,858.86.

Economic Impact = 609 x 2 days x \$114 = **\$138,852.00.**

Official Hotel Pick Up: **107** Room Nights as reported from hotels.

Average Daily Rate (ADR)* for the month of October was \$85.27.

Hotel Revenue - **\$9,123.89.**

*ADR is reported by Smith Travel Research (STR), which is used by the global hotel industry as a vital revenue management tool. The report benchmarks a hotel's performance against its competitive aggregate and local market. The STAR program tracks and delivers monthly, weekly and daily data.

MARKETING

The top 5 resources where they heard of the event were:

- 1. Word of Mouth
- 2. Social Media
- 3. Church
- 4. Event Guide
- 5. Digital Ad

983 attendees signed up for the FACVB's E-Promotion Program.



FAYETTEVILLE

Thank You



Proudly Promoting the Communities of Cumberland County

