

Welcoming Everyone

The Grand Rapids area strives to be a comfortable and convenient destination for all visitors, including those with special needs. We have been ranked the #2 city in America for people with disabilities, and we are always working to make our systems and services even more accessible.

This guide, produced in conjunction with Disability Advocates of Kent County, outlines the accessibility features at some popular hotels, attractions, eateries and service providers in downtown Grand Rapids. Much of the reporting focuses on the experience of the wheelchair user, but there is also useful information for those with visual, auditory and other needs.

We invite you to use this guide to identify properties that meet your specific needs as you travel around Grand Rapids. We'll update the guide annually to add more reviews of locations across the city – so please, come back and visit us again!

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Attractions

ACCESSIBILITY NAVIGATOR

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Calder Plaza

351 Ottawa Ave. NW, Grand Rapids, MI 49503

(616) 451-3000

Parking Options

Government Center Ramp at 300 Monroe Avenue NW. — 0.01 miles from the venue.
5/3 Ellis Lot at 250 Monroe Avenue NW. — 0.02 Miles from the venue.

Getting Around the Venue

- The Plaza is an outdoor exhibition area and is level and clear of obstructions
- The area is accessed by both a set of steps and a ramp up from the sidewalks along Ottawa Avenue NW.
- The City Hall Monroe Avenue entrance has a powered door with a push button. The VandenBerg (Calder) Plaza City Hall entrance has a powered door with a push button. Both entrances to the City Hall are flush with the sidewalks.
- There are Men's and Women's multi-user style restrooms present in the Grand Rapids City Hall. These restrooms have at least one accessible stall.
- The VandenBerg (Calder) Plaza is large and level. The routes through the Grand Rapids City Hall are wide and level.
- There are elevators that provides access to all floors and connect the Grand Rapids City Hall with the VandenBerg (Calder) Plaza.
- The Grand Rapids City Hall is quiet and well lit.
- There is chair and bench seating available.

More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)

ACCESSIBILITY NAVIGATOR

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The DeltaPlex Arena and Conference Center

2500 Turner Ave. NW, Grand Rapids, MI 49544

(616) 364-9000

Parking Options

Deltaplex Arena Parking Lot at 2500 Turner Avenue NW. — 0.0 miles from the venue.

Getting Around the Venue

- There are four Main Entrances to the facility. There are no power doors at these Entrances. Each of the entrances has a curb ramp that provides access to the sidewalk from the parking lot surface. The curb ramps at the three Main Southeast Entrances have many large cracks.
- The Men's and Women's multi-user style Restrooms that serve the Hillside Hall and West River Hall are large and have an accessible stall. There are two multi-style restrooms in the East Concourse that have accessible stalls. These restrooms are located near the Main Concourse/East Concourse doors.
- The concourses are very wide and level.
- There are elevators to the second floor.
- The interior spaces have a noticeable echo, and noise levels may become pronounced during peak hours. The interior spaces are very well lit. Outside of the arena seating, the concourses have limited seating options.

More visitor information at ExperienceGR.com/Accessibility

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DeVos Place

303 Monroe Ave. NW, Grand Rapids, MI 49503

(616) 742-6500

Parking Options

- The DeVos Place Parking Ramp at 303 Monroe Avenue NW. — 0.00 miles from the venue.
- The Government Center Parking Ramp at 300 Monroe Avenue NW. — 0.1 miles from the venue.
- 5/3 Ellis Parking Lot at 250 Monroe Avenue NW. — 0.2 miles from the venue.

Getting Around the Venue

- The accessible parking spaces in the DeVos Place Parking Ramp are located near the entrance to the venue. The access aisles are narrow. And may be difficult to maneuver in.
- The Grand Gallery entrance has a push-button activated powered door. The Civic Auditorium entrance has several steps. There is an alternative entrance nearby, around the corner of the Civic Auditorium, that has a push-button activated powered door. The vestibule for this entrance has a ramp with handrails.
- There are several Men's and Women's multi-user style Restrooms available with stalls. There is a Family style restroom available on the Second level of the Grand Gallery. The Men's multi-user style Restroom at the south end of the River Overlook corridor has the accessible stall located in the center of the space and may be difficult to maneuver into.
- There are several elevators that lead to each of the floors. There are escalators in the Grand Gallery. The East escalator leads to the Third floor from the street level, and the West escalator leads to the Second Floor from the street level.

More visitor information at ExperienceGR.com/Accessibility

- The Grand Gallery has a set of steps near the entrance. There is a ramp nearby to the side of the Gallery. This ramp has handrails.
- The interior halls are wide and level.
- The venue is primarily an exhibition hall, and noise levels may be pronounced during high traffic events.
- The interiors are well lit.
- The doors to the Grand Gallery Meeting Rooms are heavy and may be difficult to open.

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A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Downtown Market Grand Rapids

435 Ionia Ave. SW, Grand Rapids, MI 49503

(616) 805-5308

Parking Options

Downtown Market Parking Lot at 435 Ionia Avenue SW. — 0.0 miles from the venue.

Getting Around the Venue

- There are four Main Entrances to the facility. There are power doors with a button at the north entrance near the parking lot. The north entrances are located on a large outdoor patio. There is a ramp that provides access to this patio from the parking lot.
- There are large Men's and Women's multi-user style Restrooms on the second floor with accessible stalls. There are no restrooms on the first floor.
- The interior paths are wide and level.
- There is a large elevator to the second floor by the north entrance.
- The interior spaces have a noticeable echo, and noise levels may become pronounced during peak hours. The interior spaces are very well lit. Table and chair seating as well as bar seating is available near the dining options on the first floor. There is abundant table seating on the second floor, with options available on the outdoor second floor balcony.

More visitor information at ExperienceGR.com/Accessibility

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A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Fed Galleries at KCAD

17 Pearl St NW, Grand Rapids, MI 49503

(616) 451-2787

Parking Options

- Grand Rapids Community College Bostwick Ramp at 143 Bostwick Avenue NE. — 0.2 miles from the venue.
- Pearl — Ionia Ramp at 28 Pearl Street NW. — 0.1 miles from the venue.

Getting Around the Venue

- The Pearl Street entrance has a flight of stairs up from the sidewalk, and a slightly steep ramp. This ramp has handrails on both sides of the ramp run. The entrance has a powered door with a push button. The button is located in a post in-between sections of the handrail, and may be hard to find initially. There is a designated exit only on the Lyon Street side of the facility. This exit has a flight of stairs down to the sidewalk. There is no ramp.
- There are Men's and Women's multi-user style restrooms on each of the four floors. These restrooms have at least one accessible stall.
- The routes through the venue are wide and level.
- There are large elevators that provide access to all four floors.
- The venue is quiet and well lit.
- There is table, bench, and table seating available.

More visitor information at ExperienceGR.com/Accessibility

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Frederik Meijer Gardens & Sculpture Park

1000 East Beltline Ave. NE, Grand Rapids, MI 49525

(616) 957-1580

Parking Options

Frederik Meijer Gardens parking lot at 1000 E. Beltline NE. — 0.0 miles from the venue.

Getting Around the Venue

- The main entrance is located near the accessible parking spaces. There are proximity activated power doors at the main and side entrances. The sidewalks at the main entrance are flush with the parking lot surface.
- There are several large Men's and Women's multi-user style Restrooms with accessible stalls available. There is a single-user style Restroom present in the main lobby. There is a Men's and Women's multi-user style Restroom on the lower level.
- The interior halls are wide and level. There is a lowered counter in the lobby.
- There is a large elevator to the lower level near the lobby.
- The facility experiences very high traffic during events, and noise levels may become high during peak hours. The interior spaces are very well lit. Chair and bench seating is available throughout the facility. There is chair and table seating available in the Taste of the Gardens Café.
- The outdoor paths in the Sculpture Garden are wide.
- There are public multi-user restrooms available in the sculpture park proper, and in the Michigan's Farm Farmhouse.
- The Amphitheater has public restrooms.

More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)



More visitor information at ExperienceGR.com/Accessibility

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Gerald R. Ford Presidential Museum

303 Pearl St. NW, Grand Rapids, MI 49504

(616) 254-0400

Parking Options

Gerald R. Ford Presidential Museum Lot at 303 Pearl Street NW. — 0.00 miles from the venue.

Getting Around the Venue

- The Main entrance has manual doors with door closers. The entrance is flush with the sidewalk. There is a courtyard and water feature outside the entrance. The courtyard connects to the parking lot to the south, and to Anab Awen Park to the east. There are no steps along the parking lot side of the courtyard. There are steps along the Park side of the courtyard. The water feature uses steps as a design feature. Viewing the feature from the north or east, and getting near the main design elements requires using these steps.
- There are Men's and Women's single-user style restrooms with clear floor spaces present on the second floor.
- The routes through the venue are wide and level. There are many exhibits on the second floor and routes branch off in many directions and may become confusing. There is an elevator in the entrance lobby that provides access to all floors.
- The venue is quiet.
- Some of the exhibition areas are dimly lit.
- There is bench seating available.

More visitor information at ExperienceGR.com/Accessibility

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Grand Rapids African American Museum & Archives

87 Monroe Center St. NW, Grand Rapids, MI 49503

(616) 540-2943

Parking Options

- Monroe Center Parking Ramp at 37 Ionia Avenue NW. — 0.08 miles from the venue.
- Ottawa — Fulton Parking Ramp at 50 Ottawa Avenue NW. — 0.1 miles from the venue.
- Pearl Ionia Parking Ramp at 28 Pearl Street NW. — 0.1 miles from the venue.

Getting Around the Venue

- There is a Single-user style Restroom available.
- The interior paths are wide and level.
- The venue is quiet and well lit.

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Grand Rapids Art Museum

101 Monroe Center NW, Grand Rapids, MI 49503

(616) 831-1000

Parking Options

- Sears Lot at 132 Pearl Street NW. — 0.08 miles from the venue.
- Monroe Center Ramp at 33 Ionia Avenue NW. — 0.02 miles from the venue.
- Ottawa — Fulton Ramp at 50 Ottawa Avenue NW. — 0.02 miles from the venue.

Getting Around the Venue

- The Rosa Parks Circle entrance is accessed by a set of stairs and a ramp. The ramp has handrails along both sides of the ramp run. The entrance has a powered door with a push button.
- There are Men's and Women's multi-user style restrooms present. These restrooms have at least one accessible stall.
- The Rosa Parks Circle entrance Lobby has two levels. There are a set of steps and a ramp that provides access between the levels. The ramp is to the side of the Lobby and may be hard to find.
- The routes through the venue are wide and level.
- There are elevators present that provide access to all floors.
- The venue is well lit.
- There is chair and bench seating available.

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Grand Rapids Children's Museum

11 Sheldon Ave. NE, Grand Rapids, MI 49503

(616) 235-4726

Parking Options

- Ellis Parking Lot at 9 Library Avenue NE. — 0.08 miles from the venue.
- The Gallery Parking Ramp at 10 Commerce Avenue SW. — 0.1 miles from the venue.

Getting Around the Venue

- The main entrance along Sheldon Avenue has push-button activated powered doors, and is flush with the sidewalk.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls. There is also a Family style Restroom.
- The paths through the exhibits are wide and level.
- The interior spaces are very well lit.
- Bench seating is available.

More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)

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A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Grand Rapids Public Museum

272 Pearl St. NW, Grand Rapids, MI 49504

(616) 929-1700

Parking Options

Grand Rapids Public Library Parking Ramp at 59 Front Avenue NW. — 0.1 miles from the venue.

Getting Around the Venue

- The main entrance has push-button activated powered doors, and is flush with the sidewalk.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls on each level of the venue. The restrooms on the first floor have push-button activated powered doors.
- The paths through the exhibits are wide and level.
- There are elevators that provided access to each level of the venue.
- The interior spaces are very well lit. Bench seating is available.
- There are lowered countertops available.

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The Harris Building

111 South Division, Grand Rapids, MI 49423

(616) 581-4900

Parking Options

Cherry — Commerce Ramp at 141 Commerce Avenue SW (the public parking entrance is on Cherry Street).— 0.1 miles from the venue.

Getting Around the Venue

- The South Division Avenue entrance has a shallow slope up to a heavy manual door. The door is flush with the sidewalk.
- There is no public restroom available.
- The First Floor: The area is quiet and well lit. The routes through the venue are wide and level. There is a shop that is connected to the first floor named The Local Epicurean, which experiences heavy traffic and has closely spaced shelving and displays.
- The Basement Floor: The area is accessed by both a stairway and an elevator. The stairway is finished with a light colored wood without tactile or visual edge indicators that may make it difficult to distinguish individual steps. The elevator is small. The elevator exits onto a small landing at the basement level. There is a ramp that leads down from the landing to the basement floor. Sections of the basement floor surface are damaged, pitted, and uneven. The basement area is poorly lit.
- The Ballroom Floor: The area can only be accessed by elevator. The area is well lit.

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John Ball Zoo

1300 W. Fulton St., Grand Rapids, MI 49504

(616) 336-4301

Parking Options

- John Ball Park Zoo West Parking Lot at 1300 Fulton W. — 0.0 miles from the venue.
- John Ball Park Zoo East Parking Lot at 1300 Fulton W. — 0.0 miles from the venue.

Getting Around the Venue

- The sidewalks surrounding the property are wide and level. The intersections along Valley Avenue do have curb ramps, but lack rumble strips and crosswalk markings. The intersection along Butterworth St. SW also has a curb ramp, but lacks rumble strips.
- The west parking lot has designated accessible parking near the main entrance to the park. Not all of the designated accessible parking spaces have an adjacent access aisle.
- The east parking lot has designated accessible parking. These spaces do not have an adjacent access aisle.
- The south parking lot is on grass, and has no designated accessible parking spaces.
- There are few sidewalks that lead from the perimeter of the property to the main gate. The driveways may be used, though care should be taken to be aware of vehicular traffic. The sidewalks that lead to the interior of the park are located at the John Ball Park Drive entrance, and the West entrance along Fulton Street.

More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)

- The tennis courts near the south parking lot entrance are surrounded by grass and do not have a paved accessible route.
- The Pavilion 3 has a very pronounced ridge that runs the entire length of the entrance. This ridge is very steep. The pavilion contains public restrooms. The restrooms have small stalls. The pavilion has many picnic table options available. The tables are closely spaced and may restrict access to the restrooms. There is a curb with a single curb ramp at the rear of the pavilion that leads to the pond overlook. Access to this curb ramp may be restricted by the many picnic tables in the pavilion.
- The John Ball Zoo — Main Gate Entrance: The Main Gate has several ticket booths. The aisles are wide and level. There are no lowered countertops. The Main Gate entrance has a Men's and Women's multi-user style Restroom available with accessible stalls. There is also a Family style Restroom available.
- The Shaded Grounds: The outdoor food booth has high countertops. There is outdoor bench seating available.
- The Gift Shop: The Gift shop has air conditioning, and is well lit and quiet. Some of the aisles are narrow where the shelves and clothing racks are closely spaced.
- Main Street: There is a path that leads from the Main Gate entrance to the center of the park. This path is located on a long, steep hill. There is a single landing midway up the slope, by the Pelican Pier exhibits. There are handrails present along the slope. There is a set of stairs and a large ramp after the Pelican Pier exhibits along the first hill. This ramp has sections of slope that are steep. There are wide landings and handrails present.
- Main Street — The Monkey Island Café: There is outdoor table and chair seating available. The interior is accessed by a ramp. The landing at the top of the ramp is small.
- Main Street — The Van Andel Living Shores Aquarium: The entrances and exits have push-button activated powered doors. There are Men's and Women's restrooms available. These are located in a narrow hallway, and opening the door and maneuvering into the Men's restroom may be difficult. The aquarium has air conditioning. The interior is kept dimly lit, and is quiet.
- Main Street — The Frogs: The entrance has push-button activated powered doors. The interior is quiet. The exhibits are located in the walls, and are viewable from multiple heights.

- Main Street — The Whistle Stop: The food shop has only outdoor dining options. There is chair and table seating available. There are lowered countertops present.
- Main Street — Red's Hobby Farm: The path down to the children's interactive zoo is steep. The ramp does not have handrails. The Petting Corral is accessed by a double gate. There is restricted maneuvering clearance between the two gates.
- The Waterfall Trail — Boardwalk: The transitions between the concrete paths and the boardwalk are level. There are benches with companion spaces available along the boardwalk.

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Rosa Parks Circle

Monroe Center and Monroe Ave., Grand Rapids, MI 49503

Parking Options

Louis — Campau Parking Ramp at 300 Monroe NW. — 0.02 miles from the venue.

Getting Around the Venue

- The sidewalks along Monroe Avenue and Monroe Center Street are wide and level. There are several marked crosswalks that lead across Monroe Avenue and Monroe Center Street. There are curb ramps present at these crosswalks.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- The Amphitheater has a gently sloped path up to the covered performance stage. There are tiered platforms that descend from the sidewalk level to the amphitheater pit. These tiers may be used as bench seating, but do not have seat backs.
- The compacted gravel park paths are wide and level.
- There is seasonal table and chair seating options available.

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The Ruse Escape Rooms

25 Division Ave. S, Grand Rapids, MI 49503

(616) 214-7799

Parking Options

Weston — Commerce Parking Ramp at 30 Weston Street SW. — 0.01 miles from the venue.

Getting Around the Venue

- There are 2 Gender-neutral Single-user style Restrooms available.
- The interior paths are wide and level.
- The venue is very quiet and well lit.
- There is chair and bench seating available in the Lobby, and table and chair seating is available in the Waiting Room.
- There are three Puzzle Rooms. The rooms have excellent maneuvering clearance.
- The puzzles are able to be modified so that people with hearing or vision related disabilities may enjoy the programs.

More visitor information at ExperienceGR.com/Accessibility

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The Blue Bridge

Blue Footbridge, Grand Rapids, MI 49504

(616) 456-3232

Parking Options

- Riverfront Plaza Ramp at 55 Campau Avenue NW. — 0.09 miles from the venue.
- Louis-Campau Ramp at 43 Monroe Avenue NW. — 0.1 miles from the venue.

Getting Around the Venue

- The Exhibits are located outdoors.
- The bridge is accessed from 100 Front Street NW, and 55 Campau Avenue NW. The sidewalks that connect Front Street with the Blue Bridge, and Campau Avenue are wide, stable and level. The sidewalks on the both ends of the bridge connect with the riverfront boardwalk. The Front Street side of the bridge connects to the boardwalk by steps and a curved ramp. There are no handrails along the ramp run. The Campau Avenue side of the bridge connects to the boardwalk by steps and a ramp. The ramp has handrails along both sides of the ramp run.
- There are no public restrooms available.

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Urban Institute for Contemporary Arts

2 West Fulton, Grand Rapids, MI 49503

(616) 454-7000

Parking Options

The Gallery Ramp at 8 Commerce Avenue SW. — 0.01 miles from the venue

Getting Around the Venue

- The Fulton Street entrance has a revolving door, and powered door with push button. The entrance is flush with the sidewalks.
- There are Men's and Women's multi-user style restrooms present on all floors of the venue. These restrooms have at least one accessible stall.
- The routes through the venue are wide and level. There is a long ramp that runs along the Fulton Street side of the venue that connects the east and west sections of the facility.
- There is an elevator that provides access to all floors.
- The venue is well lit.
- There is chair, bench and table seating available.

More visitor information at ExperienceGR.com/Accessibility

Breweries and Distilleries

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Atwater Brewery - Grand Rapids

201 Michigan St. NW, Grand Rapids, MI 49503

(616) 649-3020

Parking Options

- Louis — Campau Parking Ramp at 43 Monroe Avenue NW. — 0.04 miles from the venue.
- Amway Grand Plaza Parking Ramp at 216 Pearl Street NW. — 0.02 miles from the venue.
- Ellis Parking Ramp at 148 Lyon Street NW. — 0.04 miles from the venue.

Getting Around the Venue

- The Pearl Street entrance has proximity-activated sliding power doors. The Monroe Avenue entrance has a push-button activated powered door. Both entrances are flush with the sidewalk surface. The Pearl Street entrance has a porte-cochere.
- There are several Men's and Women's multi-user style Restrooms available. There restrooms in the Old Pantlind Hotel wing of the facility have narrow stalls or have limited maneuvering clearances. There are restrooms with accessible stalls on the second floor in the Plaza Towers wing.
- The interior halls are wide and level.
- There are several banks of elevators to the second floor.
- The facility experiences very high traffic during events, and noise levels may be pronounced during peak hours.
- The interior spaces are very well lit.
- Chair and bench seating is available throughout the facility.

More visitor information at ExperienceGR.com/Accessibility



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City Built Brewing Co.

820 Monroe Ave. NW, Grand Rapids, MI 49503

(616) 805-5755

Parking Options

Parking Metered parking options may be found in the Canal Park Parking Lot at 897 Monroe Avenue NW. — 0.2 miles from the venue

Getting Around the Venue

- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- The dining room paths are very wide and level.
- The venue is primarily a restaurant, and noise levels may be pronounced during peak hours.
- The venue is well lit.
- There are table and chair seating, booth seating, and bar seating available.

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A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Creston Brewery

1504 Plainfield Ave. NE, Grand Rapids, MI 49505

(616) 805-4523

Parking Options

Creston Brewery Parking Lot at 1504 Plainfield NE. — 0.00 miles from the venue.

Getting Around the Venue

- The parking lot does not have designated accessible parking spaces. The main entrance along Plainfield Avenue does not have powered doors. There is a sloped landing in front of the doors.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- The interior routes are wide and level.
- The venue is primarily a restaurant, and noise levels may be pronounced during peak hours. The outdoor dining patio entrance has a step and the main entrance must be used to access the space.
- The venue is well lit.
- There is chair and table, and booth seating available.

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A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Founders Brewing Company

235 Grandville Ave. SW, Grand Rapids, MI 49503

(616) 776-1195

Parking Options

- Founder's Brewing Co. Lot at 267 Goodrich Street SW. — 0.02 miles from the venue.
- DASH Area 6 Lot at 164 Goodrich Street SW. — 0.12 miles from the venue

Getting Around the Venue

- The Grandville Avenue entrance is has a set of stairs and a ramp up to the restaurant level from the sidewalk. There are handrails along the both sides of the stairs and ramp. This entrance has manual doors with door closers. The Company Store entrance has a set of stairs up from the sidewalk. There is no ramp present at this entrance. This entrance has a manual door with a door closer.
- There are Men's and Women's multi-user style restrooms present.
- The routes through the indoor dining room and Company Store are wide and level. The routes through the porch and outdoor dining room along Grandville Avenue are wide and level. There are steps down from the porch to the outdoor dining room floor. There is a narrow ramp at the south end of the porch that leads down to the outdoor dining room floor. The ramp is out of general sight and may be difficult to find.
- There is an elevator present.
- There is bar, table, and bench seating available.
- The venue may be noisy during busy hours.

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- The Founder's Brewing Co. Parking Lot does not have designated accessible parking spaces. The lot surface is uneven and damaged in places near where the pavement transitions into the sidewalks

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Grand Rapids Brewing Company

1 Ionia Ave. SW, Grand Rapids, MI 49503

(616) 458-7000

Parking Options

Fulton & Ottawa Parking Ramp at 32 Ottawa Avenue NW. — 0.08 miles from the venue.

Getting Around the Venue

- The main entrance at the corner of Fulton Street and Ionia Avenue has a step. There is an alternative entrance along Fulton Street on the north side of the building that is flush with the sidewalk. There is a ramp inside this entrance.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- The paths through the dining room are wide and level.
- The venue is primarily a restaurant, and noise levels may be pronounced during peak hours. The interior spaces are very well lit. Table and chair seating, bar seating, and booth seating is available.

More visitor information at ExperienceGR.com/Accessibility

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A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Gray Skies Distillery

700 Ottawa, Grand Rapids, MI 49503

(616) 893-3305

Parking Options

Ferris Nut & Coffee Company Parking Lot at 218 Winter Avenue NW. — 0.00 miles from the venue.

Getting Around the Venue

- The designated accessible parking spaces are not marked with signage.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- The interior paths are wide and level.
- The venue is primarily a restaurant, and noise levels may be pronounced during peak hours. The venue is well lit. There is chair and table, and booth seating available, and there is table and chair seating available in the outdoor dining patio.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Harmony Hall

401 Stocking Ave. NW, Grand Rapids, MI 49504

(616) 233-9186

Parking Options

Harmony Hall Parking Lot at 59 Front Avenue NW. — 0.0 miles from the venue.

Getting Around the Venue

- The main entrance does not currently have powered doors, and is flush with the sidewalk. The venue does business primarily on the second floor.
- There is an elevator to the second floor near the rear of the venue. There is a staff call system present near the main entrance. This alerts staff on the second floor should assistance be needed in finding the elevator. There is a ramp that leads up to the elevator.
- The Men's and Women's multi-user style Restrooms on the second floor have an accessible stall. The halls and paths through the dining room are wide and level.
- The venue is primarily a restaurant, and noise levels may be pronounced during peak hours. The interior is well lit. There is table and chair seating, and booth seating available,

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

HopCat - Downtown GR

25 Ionia Ave. SW, Grand Rapids, MI 49503

(616) 451-4677

Parking Options

- Fulton & Ottawa Parking Ramp at 32 Ottawa Avenue NW. — 0.1 miles from the venue.
- Area 2 Parking Lot at 99 Oakes Street SW. — 0.2 miles from the venue.

Getting Around the Venue

- The main entrance at the corner of Ionia Avenue & Weston Street has a step. There is an alternative entrance along Weston Street on the south side of the building, and is accessed from the outdoor dining patio. There is a wide gate separating the patio and the sidewalks. This alternative entrance is flush with the sidewalk.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- The venue is primarily a restaurant, and noise levels may be pronounced during peak hours. The interior is well lit. There is chair and table, and booth seating available.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Long Road Distillers

537 Leonard St. NW, Grand Rapids, MI 49504

(616) 228-4924

Parking Options

Long Road Distillers Lot at 537 Leonard Street NW. — 0.3 miles from the venue.

Getting Around the Venue

- The Leonard Street entrance has a stoop up from the sidewalk. The Quarry Avenue entrance has a ramp up from the sidewalk. There are no handrails along the wall side of the ramp, and the handrails on the opposite side of the ramp extend from the top landing of the ramp to the center of the ramp run. Both entrances have manual doors with door closers.
- The routes through the center of the dining room is wide, though there is a set of pillars supporting the ceiling that run down the center of the path. The routes between the tables in the dining room are narrow.
- The second floor is accessed by a set of stairs. There is no elevator present.
- There is bar, table, and booth seating available.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

The Mitten Brewing Company

527 Leonard St. NW, Grand Rapids, MI 49504

(616) 608-5612

Parking Options

The Mitten Brewing Company Parking Lot at 527 Leonard Street NW. — 0.0 miles from the venue.

Getting Around the Venue

- There are steps at the main entrance of the venue. The parking lot entrance has a short ramp.
- There are two floors. The upper level is only accessed by a set of stairs. There is no elevator available.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls in the basement of the building. Stairs are required to get to the restrooms.
- The routes are level.
- The venue is primarily a restaurant, and noise levels may be pronounced during peak hours. There is an outdoor dining patio that is accessed from the indoor dining room. The venue is well lit. There is chair and table, and bar seating available.

More visitor information at ExperienceGR.com/Accessibility

Churches

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Central Reformed Church

10 College Ave. NE, Grand Rapids, MI 49503

(616) 456-1773

Parking Options

Central Reformed Church Lot at 10 College Avenue NE. — 0.00 miles from the venue.

Getting Around the Venue

- The Office entrance has a manual door with a door closer. The entrance is flush with the sidewalk. The two Atrium entrances have powered doors with push buttons. The entrances are flush with the sidewalks. The sidewalks are sloped up to the entrances. There are no handrails along the sides of the slope. The Sanctuary entrance has steps up from the sidewalk.
- There are Men's and Women's multi-user style restrooms present. These restrooms have at least one accessible stall. The Men's restroom is located in a short narrow hall and turning to get through the restroom door may be difficult.
- The routes through the Offices, the Atrium, and the Sanctuary are wide and level.
- There is an elevator in the Atrium that provides access to the basement and first floors.
- The venue is well lit and quiet.
- There is chair and bench seating available.
- There is designated accessible parking available near the Atrium and Office entrances. The surfaces of the accessible parking spaces have a significant slope.

More visitor information at ExperienceGR.com/Accessibility



More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

First Park Congregational Church

10 E. Park Pl. NE, Grand Rapids, MI 49503

(616) 459-3203

Parking Options

- Library and Ransom Lot at 2-198 Library Pl NE. — 0.01 miles from the venue.
- 9-17 Library Lot at 42 Division N. — 0.1 miles from the venue

Getting Around the Venue

- The South entrance has a proximity-activated sliding power door. The Ransom Street entrance does not have a powered door. Both entrances are flush with the sidewalks. The Library Street and East Park Place Street entrances have stoops. These entrances have heavy manual doors.
- There is a Men's and Women's multi-user style restrooms present. The Women's multi-user style restroom has an accessible stall. The Men's multi-user style restroom does not. There is a Unisex single-user style restroom with a clear floor space by the Merriam Hall Exhibition area.
- The routes through the venue are wide and level.
- There are elevators present that provide access to the second and first floors.
- The exhibition areas are well lit. There is bench, chair and table seating available.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Fountain Street Church

24 Fountain St. NE, Grand Rapids, MI 49503

(616) 459-8386

Parking Options

- Grand Rapids Community College Bostwick Ramp at 143 Bostwick Avenue NE. — 0.01 miles from the venue.
- Library and Ransom Lot at 2-198 Library PI NE. — 0.2 miles from the venue.
- 9-17 Library Lot at 42 Division Avenue N. — 0.2 miles from the venue.

Getting Around the Venue

- The Fountain Street entrance to the Sanctuary has a set of step up from the sidewalk. The Library PI NE entrance to the Sanctuary is flush with the sidewalk. The Church Office entrance is accessed by both a set of steps and an access ramp. These entrances have manual doors with door closers.
- There is a family-style restroom present in the Church Office wing.
- The routes through the venue are wide and level. The only interior route from the Sanctuary to the Church Office wing has a set of steps. There is no access ramp along this route.
- The exhibition areas are well lit.
- There is an elevator present.
- The Mezzanine is accessed by both a stairway and elevators.
- There is chair and bench seating available.

More visitor information at ExperienceGR.com/Accessibility

Coffee and Specialty Shops

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Ferris Coffee & Nut Co. - West Side

227 Winter Ave. NW, Grand Rapids, MI 49504

(616) 459-6257

Parking Options

Ferris Nut & Coffee Company Parking Lot at 218 Winter Avenue NW.— 0.00 miles from the venue.

Getting Around the Venue

- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- The interior paths are wide and level.
- The venue is primarily a restaurant, and noise levels may be pronounced during peak hours. The venue is well lit. There is chair and table, and booth seating available, and there is table and chair seating available in the outdoor dining patio.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Kilwin's Chocolates & Ice Cream

146 Monroe Center, Grand Rapids, MI 49503

(616) 719-3934

Parking Options

- Sears Lot at 132 Pearl Street NW — 0.01 miles from the venue.
- Pearl — Ionia Ramp at 28 Pearl Street NW. — 0.02 miles from the venue.
- Ottawa — Fulton Ramp at 50 Ottawa Avenue NW. — 0.2 miles from the venue.

Getting Around the Venue

- The venue is located outdoors on the sidewalks outside the business Kilwins Chocolates & Ice-Cream, outside McKay Tower.
- The sidewalks are wide and level. The sidewalks may become congested with pedestrian traffic during busy hours.
- There are no public restrooms available.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Palatte Coffee & Art

150 E. Fulton St, Grand Rapids, MI 49503

(616) 802-2626

Parking Options

Grand Rapids Community College DeVos Campus Ramp at 432 Fountain Street NE.
— 0.08 miles from the venue.

Getting Around the Venue

- The Fulton Street entrance has a shallow slope up from the sidewalk. The entrance has a manual door. The entrance is located in a small alcove and maneuvering around the space may be difficult.
- There is a Unisex single-user style restroom with a clear floor space present.
- The tables are placed close together and maneuvering dining room may be difficult.
- The venue is well lit.
- There is chair and table seating available.

Hotels

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Amway Grand Plaza, Curio Collection by Hilton

187 Monroe Ave. NW, Grand Rapids, MI 49503

(616) 774-2000

Parking Options

- Louis — Campau Parking Ramp at 43 Monroe Avenue NW. — 0.04 miles from the venue.
- Amway Grand Plaza Parking Ramp at 216 Pearl Street NW. — 0.02 miles from the venue.
- Ellis Parking Ramp at 148 Lyon Street NW. — 0.04 miles from the venue.

Getting Around the Venue

- The Pearl Street entrance has proximity-activated sliding power doors. The Monroe Avenue entrance has a push-button activated powered door. Both entrances are flush with the sidewalk surface. The Pearl Street entrance has a porte-cochere.
- There are several Men's and Women's multi-user style Restrooms available. There restrooms in the Old Pantlind Hotel wing of the facility have narrow stalls or have limited maneuvering clearances. There are restrooms with accessible stalls on the second floor in the Plaza Towers wing.
- The interior halls are wide and level.
- There are several banks of elevators to the second floor.
- The facility experiences very high traffic during events, and noise levels may be pronounced during peak hours.
- The interior spaces are very well lit. Chair and bench seating is available throughout the facility.

More visitor information at ExperienceGR.com/Accessibility



More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

CityFlatsHotel - Grand Rapids

83 Monroe Center NW, Grand Rapids, MI 49503

(616) 451-1892

Parking Options

Monroe Center Parking Ramp at 37 Ionia Avenue NW. — 0.02 miles from the venue.

Getting Around the Venue

- The main entrance has a slight slope up from the sidewalk. The main entrance has a push-button activated turn-style powered door. There is an adjacent non-powered swing door that is designated as the accessible entrance.
- There are Men's and Women's multi-user style Restrooms with accessible stalls available on the basement level.
- There is an elevator that leads to all levels.
- The interior halls are wide and level.
- The venue is quiet and well lit. There is table and chair seating available in the lobby.
- There are rooms with bathrooms that provide grab bars in the showers and around the toilets.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Downtown Courtyard by Marriott

11 Monroe Ave. NW, Grand Rapids, MI 49503

(616) 242-6000

Parking Options

- Louis — Campau Ramp at 43 Monroe Avenue NW. — 0.02 miles from the venue.
- Ottawa — Fulton Ramp at 50 Ottawa Avenue NW. — 0.2 miles from the venue.

Getting Around the Venue

- The Monroe Avenue entrance has a proximity-activated sliding power door. This entrance is flush with the sidewalks.
- There are Men's and Women's multi-user style restrooms present. These restrooms have at least one accessible stall.
- The routes through the venue are wide and level.
- The exhibition areas are well lit. There is bench and chair seating available.
- There are elevators present.
- There is chair and sofa seating available.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Hampton Inn & Suites Grand Rapids Downtown

433 Dudley Place NE, Grand Rapids, MI 49503

(616) 456-2000

Parking Options

Hampton Inn & Suites Parking Ramp at 433 Dudley Plaza NE. — 0.2 miles from the venue.

Getting Around the Venue

- The main entrance has proximity activated powered doors.
- There are several Men's and Women's multi-user style Restrooms available with accessible stalls.
- There is an elevator that leads to all levels.
- The interior halls are wide and level.
- The venue is quiet and well lit.
- There is table and chair, and booth seating available in the lobby.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Holiday Inn Grand Rapids Downtown

310 Pearl St. NW, Grand Rapids, MI 49504

(616) 235-7611

Parking Options

Holiday Inn Grand Rapids Downtown Lot at 310 Pearl Street NW. — 0.00 miles from the venue.

Getting Around the Venue

- The Pearl Street entrance has a proximity activated sliding powered door. The entrance is flush with the sidewalk.
- There are Men's and Women's multi-user style restrooms present. These restrooms have at least one accessible stall. The Men's multi-user restroom has a very narrow hallway after entering, with a sharp turn into the restroom area. Maneuvering through this restroom door and hall may be difficult.
- The routes through the venue are clear and level.
- There are elevators present that provide access to all floors.
- There is chair and sofa seating available.
- The venue is quiet and well lit.
- There is designated accessible parking near the Pearl Street entrance.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Homewood Suites by Hilton Grand Rapids Downtown

161 Ottawa Ave, Grand Rapids, MI 49503

(616) 4512300

Parking Options

- Pearl—Ionia Ramp at 28 Pearl NW. — 0.05 miles from the venue.
- Midtown Parking Garage at 119 Pearl Street NW. — 0.03 miles from the venue.
- P & O Ellis Lot at 47 Pearl Street NW. — 0.02 miles from the venue.

Getting Around the Venue

- The Ottawa Street entrance to the Jam’s Bean Coffee Company has a manual door with a door closer. The door swings inward. The entrance has a slope up to the door from the sidewalk. There is no landing at the door. The Ottawa Street entrance to the Homewood Suites has a powered door with a push button. The entrance is flush with the sidewalk. The Pearl Street entrance to the Homewood Suites has manual double doors with door closers. The entrance is flush with the sidewalk. The only way to reach the main hall from this entrance is by a set of stairs.
- There are Men’s and Women’s single-user style restrooms with clear floor spaces present on the first floor off the Ottawa Avenue entrance hall.
- There are Men’s and Women’s multi-user style restrooms present on the second floor. These restrooms have at least one accessible stall.
- The routes through the facility are wide and level.
- The Hotel is on the second floor, and is accessed by a large stairway in the main hall and elevators. The elevators on the south side of main hall lead directly to the Hotel. The elevators on the north side of the main hall access business spaces that connect to the Hotel. The Homewood Suites section of the venue is quiet and well lit.

More visitor information at ExperienceGR.com/Accessibility

- There is table, chair, and sofa seating available.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

JW Marriott Grand Rapids

235 Louis St. NW, Grand Rapids, MI 49503

(616) 242-1500

Parking Options

Louis — Campau Ramp at 43 Monroe Avenue NW. — 0.02 miles from the venue.

Getting Around the Venue

- The Louis Street entrance is accessed by a powered revolving door. There is a secondary manual door to the side of the revolving door. The Campau Avenue entrance is accessed by a powered revolving door, with a secondary manual door to the side. The entrances are flush with the sidewalks.
- There are Men's and Women's multi-user style restrooms present. These restrooms have at least one large accessible stall.
- The route through the exhibition areas are wide and level. The route from the Campau Avenue entrance to the exhibition area involves going up a flight of stairs, or using a large elevator. There is no change in level along the route from the Louis Street entrance to the exhibition area.
- The exhibition area is quiet and unobstructed.
- There is chair seating available.

More visitor information at ExperienceGR.com/Accessibility

Other Points of Interest

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

The City Water Building

1101 Monroe Ave. nW, Grand Rapids, MI 49503

Parking Options

Metered parking can be found in the Canal Park parking lot. — 0.3 miles from the venue.

Getting Around the Venue

- The Monroe Avenue South entrance has a set of steps up from the sidewalk. There are no handrails along the sides of the steps. There is a manual door with a high threshold on the landing at the top of the steps. This entrance is not open to the public. The Monroe Avenue North entrance has a manual door. The entrance is flush with the sidewalk.
- There are Men's and Women's multi-user style restrooms present on the first floor. The Men's multi-user style restroom has a narrow accessible stall. The rear grab bar in the stall is high. The Women's multi-user restroom has an attached Single-user style restroom. The door to the Single-user restroom has a door knob.
- There are multiple Men's and Women's multi-user style, single-user style with clear floor spaces, and unisex Family style restrooms present on the second floor. The Family style restroom is off the second floor main hallway. The hallway is a little narrow in front of the door, and maneuvering to the restroom may be difficult.
- The routes through the facility are wide and level.
- There is an elevator present in the Monroe Avenue North entrance vestibule that provides access to the first and second floors.
- The venue is quiet.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Grand Rapids City Hall

300 Monroe Ave. NW, Grand Rapids, MI 49503

Parking Options

- Government Center Ramp at 300 Monroe Avenue NW. — 0.01 miles from the venue.
- 5/3 Ellis Lot at 250 Monroe Avenue NW. — 0.02 Miles from the venue.

Getting Around the Venue

- The Plaza is an outdoor exhibition area and is level and clear of obstructions. The area is accessed by both a set of steps and a ramp up from the sidewalks along Ottawa Avenue NW. The City Hall Monroe Avenue entrance has a powered door with a push button. The Vandenberg (Calder) Plaza City Hall entrance has a powered door with a push button. Both entrances to the City Hall are flush with the sidewalks.
- There are Men's and Women's multi-user style restrooms present in the Grand Rapids City Hall. These restrooms have at least one accessible stall.
- The Vandenberg (Calder) Plaza is large and level.
- The routes through the Grand Rapids City Hall are wide and level.
- There are elevators that provides access to all floors and connect the Grand Rapids City Hall with the Vandenberg (Calder) Plaza.
- The Grand Rapids City Hall is quiet and well lit.
- There is chair and bench seating available.

More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Grand Rapids Police Department

1 Monroe Center St. NW, Grand Rapids, MI 49503

(616) 456-3400

Parking Options

- Monroe Center Ramp at 33 Ionia Avenue NW. — 0.02 miles from the venue.
- Ottawa — Fulton Ramp at 50 Ottawa Avenue NW. — 0.2 miles from the venue.

Getting Around the Venue

- The Pearl Street entrance has a power door with a push button. The entrance is flush with the sidewalk. The interior entrance has a ramp that leads up from the sidewalk entrance level to the main atrium level. There are handrails along the ramp run.
- The routes to the atrium are wide and stable.
- The venue is quiet and well lit.
- There is chair and bench seating available.
- There are no public restrooms available.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

The Lit

61 Sheldon Blvd SE, Grand Rapids, MI 49503

(616) 459-6322

Parking Options

- 120 South Ionia Lot at 100 Ionia Avenue SW. — 0.2 miles from the venue.
- 28 Ionia Lot at 28 Ionia Avenue SW. — 0.2 miles from the venue.

Getting Around the Venue

- The Sheldon Boulevard entrances have steps that lead up from the sidewalks to heavy double doors. There is an alternative entrance at the end of an alley along the south side of the venue that is flush with the sidewalk. The alternative south entrance has manual doors with a door closer. The south entrance has a narrow winding entry hall that leads to the backstage area and the theater. There is a heavy interior fire door that separates the south entrance hall from the theater.
- There is a large Men's single-user style restroom with a clear floor space present off the south foyer. There is a Women's multi-user style restroom present off the north foyer. The stalls in the Women's multi-user style restroom are narrow.
- There is a Unisex family-style restroom present in the backstage area. The restroom is accessed by a narrow staircase.
- There is a Limited-Use-Limited-Application elevator and a stairway present in the south entrance hall that gives access to the backstage area. Accessing the Unisex family-style restroom from this route requires crossing the stage.
- The central aisles in the theater are wide and stable. There are two designated wheelchair clear floor spaces present in the back of the theater.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Spectrum Health - Butterworth Campus

100 Michigan NE MC60, Grand Rapids, MI 49503

(616) 391-1774

Parking Options

Grand Rapids Community College Lyon Parking Ramp at Winchester PI NE. — 0.1 miles from the venue.

Getting Around the Venue

- The Crescent Street entrance has a powered revolving door and a manual door with a door closer. The entrance is flush with the sidewalks. The Barclay Avenue entrance has proximity-activated sliding powered doors. The entrance is flush with the sidewalks. The Barclay Avenue entrance vestibule has a set of stairs and a ramp up to the main floor from the sidewalk. There are handrails along both sides of the stairs and ramp. The Michigan Street entrance has a powered revolving door and a manual door with a door closer. The entrance is flush with the sidewalks.
- There are Men's and Women's multi-user style restrooms present. These restrooms have at least one accessible stall.
- The routes through the venue are wide and level.
- There are elevators near every entrance that provide access to all public levels.
- The venue is quiet and well lit.
- There is chair, sofa, bench, and table seating available.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Western Michigan University Downtown GR

200 Ionia SW, Grand Rapids, MI 49503

Parking Options

- Arena Area 5 Lot at 111 Ionia Avenue SW. — 0.01 miles from the venue.
- Cherry — Commerce Ramp at 141 Commerce Avenue SW (the public parking entrance is on Cherry Street). — 0.02 miles from the venue.

Getting Around the Venue

- The Ionia Avenue entrance has a stoop with manual door with a door closer that opens outward into the a narrow landing. The Cherry Street entrance has a ramp up from the sidewalk. There is a power door with a push button. The door swings outward into the small triangularly-shaped top landing of the ramp. The top landing has a step down to the sidewalk level. The ramp does not have handrails.
- There are no public restrooms.
- The routes through the venue are wide and level. There is an elevator in the entrance hall that provides access to all floors. There is a stairway in the entrance hall that provides access to the lower and upper levels.
- The venue is quiet and well lit.
- There is chair, and bench seating available.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

The Sweet House

254 Fulton Street E, Grand Rapids, MI 49503

(616) 459-3321

Parking Options

Grand Rapids Community College DeVos Campus Ramp at 432 Fountain Street NE.
— 0.3 miles from the venue.

Getting Around the Venue

- The Fulton Street entrance is up a short set of steps from the sidewalk. The steps have handrails. There is a manual door that opens outward into the small landing at the top of the steps. The Basement entrance is located behind the facility. This entrance has manual door. The entrance is flush with the parking lot surface. There is a narrow landing inside the basement entry room with steps that lead down to the basement floor. These steps have handrails.
- There are Men's and Women's single-user style restrooms with clear floor spaces present on the first floor. The basement level multi-user style restrooms are up a short flight of stairs, halfway between the first and basement floors and through a narrow hallway. The stalls are small.
- The routes through first floor are wide and level.
- There is a small Limited Use Limited Application elevator present on the basement entry hall landing. The elevator provides access to the basement floor and the first floor.
- The venue is quiet and well lit.
- There is chair, and bench seating available.

More visitor information at ExperienceGR.com/Accessibility

Parks

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Ah-Nab-Awen Park

220 Front Ave. NW, Grand Rapids, MI 49504

(616) 456-3696

Parking Options

- Gerald R Ford Museum Parking Lot at 203 Pearl Street NW. — 0.0 miles from the venue.
- Gerald R Ford Museum Parking Lot at 377 Bridge Street NW. — 0.0 miles from the venue.

Getting Around the Venue

- The parking lot off of Bridge Street is card access only, and does not have designated accessible or van-accessible parking spaces, and has many areas that need maintenance. The curb ramp located at the east end of the parking lot has a short pole that makes moving along the ramp difficult.
- The Pearl Street parking lot has designated parking spaces and is in good repair. The designated parking spaces closest to the venue do not have signs to indicate their location.
- There routes are wide and level.
- There is a steep hill present that separates the upper Museum walking path and lower Riverfront walking paths. These paths connect near the north parking lot. Due to this configuration, the only way to transfer between the upper level and the lower level paths is at this transition. If entering the park from the south parking lot, the full length of the 775-foot long upper Museum path will need to be traversed in order to get to the Riverfront level. The same is true when traveling from the Riverfront path to the South parking lot.
- There are Men's and Women's multi-user style Restrooms available. The designated accessible stalls are narrow and do not have stall doors.

More visitor information at ExperienceGR.com/Accessibility

- There is a water feature along the Museum walking path. The waterfall level of the water feature is only accessible by stairs. There are no handrails.
- The stage on the hill area of the park has a ramp and a set of stairs. The ramp is has a slightly steep slope, and has no handrails.
- There is riverfront overlook present. This large viewing platform does not have handrails and there is a significant drop-off into the river at the ends of the platform.
- There is a covered Pavilion present by the Pearl Street Parking lot. At one end of the structure, there is a short set of steps present that lead down to a sidewalk.
- There is bench and table seating present available in the pavilion and there is bench seating available along the walking paths and the Riverfront overlook. The bench seating on the Riverfront overlook does not have seat backs.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Heartside Park

301 Ionia SW, Grand Rapids, MI 49503

(616) 456-3232

Parking Options

- Cherry — Commerce Parking Ramp at 303 Monroe Avenue NW. — 0.2 miles from the venue.
- Parking Metered on-street parking options may be found along Ionia Avenue.

Getting Around the Venue

- The sidewalks along Ionia Avenue are wide and level. There are several marked crosswalks that lead across Ionia Avenue. There are curb ramps present at these crosswalks. These curb ramps do not have detectable warning or rumble strips.
- The park paths connect to the sidewalks. The park paths are wide and level.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- There is table and chair seating available in the covered Pavilion, and there is bench seating available along the park paths.
- There are basketball courts available. There is a half-court that connects directly with the park paths. The full basketball court does not connect to the park paths, and moving over grass is required.
- The park is adjacent to the US-131, a freeway. Noise levels may be pronounced during high traffic hours.

More visitor information at ExperienceGR.com/Accessibility

Performing Arts

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Dog Story Theatre

7 Jefferson Ave. SE, Grand Rapids, MI 49503

(616) 425-9234

Parking Options

Parking Metered on-street parking options may be found along Jefferson Avenue.

Getting Around the Venue

- One of the two Single-user style Restrooms is accessible. The door to the designated accessible restroom has a doorknob style handle.
- The interior paths are wide and level.
- The venue is very quiet and well lit. There is chair and bench seating available in the Lobby. There are no lowered countertops at the Refreshment Booth or the Ticket Kiosk.
- The Auditorium has tiered chair seating. The accessible seating options are in the front row on the first level.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Grand Rapids Ballet

341 Ellsworth Ave. SW, Grand Rapids, MI 49503

(616) 454-4771

Parking Options

Grand Rapids Ballet Parking Lot at 341 Ellsworth Avenue SW. — 0.0 miles from the venue.

Getting Around the Venue

- The main entrance has push-button activated powered doors, and is flush with the sidewalk.
- There are several Men's and Women's multi-user style Restrooms available with accessible stalls. The restrooms have push-button activated powered doors.
- There is an elevator near the theatre.
- The halls and paths through the venue are wide and level.
- The interior is well lit.
- The auditorium has seating that may be removed to create accessible seating spaces.

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Grand Rapids Civic Theatre

30 N. Division, Grand Rapids, MI 49503

(616) 222-6650

Parking Options

- 9-17 Library Ellis Parking Lot at 433 Dudley Plaza NE. — 0.01 miles from the venue.
- Grand Rapids Community College Parking Ramp at 140 Bostwick Avenue NE. — 0.2 miles from the venue.

Getting Around the Venue

- There is an accessible passenger loading zone by the main entrance. This loading zone is flush with the sidewalk.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls.
- There is an elevator that leads to all levels.
- There is a balcony in the Lobby that may be accessed by stairs only.
- The interior halls are wide and level.
- The venue is quiet and well lit.
- The auditorium has accessible seating. Additional accessible seating may be created by removing seating to create clear floor spaces.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Grand Rapids Community College Spectrum Theater

160 Fountain St NE, Grand Rapids, MI 49503

(616) 234-3946

Parking Options

Grand Rapids Community College DeVos Campus Ramp at 432 Fountain Street NE
(The route from this parking ramp to the venue has a significant slope up a long hill).
— 0.8 miles from the venue.

Getting Around the Venue

- The Fountain Street Lobby entrance has a ramp that leads up from the sidewalk. There is a level landing at the top of the ramp run. The landing at the bottom of the ramp is uneven and slopes down the hill along Fountain Street. The entrance has a powered door with a push button. The Student entrance is has a manual door with a door closer. The entrance is flush with the sidewalk.
- There are Men's and Women's multi-user style restrooms present. These restrooms have at least one large accessible stall present.
- The routes through the Lobby are wide and level. There is a ramp that leads up to the auditorium.
- There is an elevator present in the Student entrance Lobby that provides access to the second and first floors.
- The venue is quiet and well lit.
- There is bench seating available in the Fountain Street Lobby.

More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)

ACCESSIBILITY NAVIGATOR

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The Intersection

133 Grandville Ave. SW, Grand Rapids, MI 49503

(616) 890-0226

Parking Options

The Ellis Parking Lot at 53 Grandville Avenue SW. — 0.1 miles from the venue.

Getting Around the Venue

- There are two entrances. There are ramps to these entrances.
- There are Men's and Women's multi-user style Restroom available with accessible stalls.
- The venue has two levels. There are several ramps that provide access to the different levels. These ramps may be steep. The ramps have handrails.
- There are ramps that provide access to both stages.
- The venue is a performance hall and noise levels may be pronounced during events. The venue is well lit. There is chair and table, and booth seating available.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

Opera Grand Rapids

1320 E. Fulton, Grand Rapids, MI 49503

(616) 451-2741

Parking Options

Opera Grand Rapids Parking Lot at 1320 Fulton Street E. — 0.00 miles from the venue.

Getting Around the Venue

- There is a ramp that leads from the accessible parking spaces to the rear entrance.
- The main entrance has a very long ramp up from the sidewalk. This ramp has handrails. There are no landings between the top and bottom of the ramp.
- The main entrance has push-button activated powered doors.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls. The second floor restroom has a shower equipped with a bench.
- There is an elevator that leads to the second floor.
- The interior halls are wide and level.
- The venue is quiet and well lit.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

St. Cecilia Music Center

24 Ransom Ave. NE, Grand Rapids, MI 49503

(616) 459-2224

Parking Options

Saint Cecelia Music Center Parking Lot at 24 Ransom Avenue NE. — 0.00 miles from the venue.

Getting Around the Venue

- The main entrance along Ransom Avenue has a set of steps. There is an alternative entrance, north of the main entrance, that is flush with the sidewalk. This entrance has powered doors.
- There are Men's and Women's multi-user style Restrooms available with accessible stalls in the lower level of the venue.
- The paths through the venue are wide and level.
- There is an elevator available that provides access to the three floors. There is also a lift present in the auditorium that provides access to the stage.
- The interior spaces are very well lit. Chair and bench seating is available. Hearing loop technology is present in the auditorium. The public spaces are clearly marked with signage.

More visitor information at ExperienceGR.com/Accessibility

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

The Pyramid Scheme

68 Commerce SW, Grand Rapids, MI 49503

(616) 272-3758

Parking Options

Cherry — Commerce Ramp at 141 Commerce Avenue SW (the public parking entrance is on Cherry Street). — 0.1 miles from the venue.

Getting Around the Venue

- The Commerce Avenue entrance has a manual door with a door closer. The entrance is flush with the sidewalks.
- There are Restrooms present.
- There is table, booth and bar counter seating available. The individual booths are elevated from the floor on a platform that requires a step up to get seated. The table tops are high, and use stools.
- The Dining Room is kept dimly lit.

ACCESSIBILITY NAVIGATOR

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Wealthy Street Theatre

1130 Wealthy St. SE, Grand Rapids, MI 49506

(616) 459-4788

Parking Options

Wealthy Street Parking Lot at 1130 Wealthy Street SE. — 0.00 miles from the venue.

Getting Around the Venue

- The theatre entrance has a push-button activated powered door. The administration wing of the theatre has a stoop and has a non-powered swing door.
- There are Men's and Women's multi-user style Restrooms with accessible stalls available in the administration wing of the theatre.
- There is a wide ramp between the theatre wing and the administration wing. This ramp has handrails.
- The interior halls are wide and level.
- The venue is quiet and well lit.
- The auditorium has 7 designated accessible spaces: 3 of these clear floorspaces are located in the front row, and 4 are located at the back row.

More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)

Restaurants

ACCESSIBILITY NAVIGATOR

A SERVICE PROVIDED BY DISABILITY ADVOCATES OF KENT COUNTY

The B.O.B.

20 Monroe Ave. NW, Grand Rapids, MI 49503

(616) 356-2000

Parking Options

- Louis — Campau Ramp at 43 Monroe Avenue NW. — 0.05 miles from the venue.
- Ottawa — Fulton Ramp at 50 Ottawa Avenue NW. — 0.2 miles from the venue.

Getting Around the Venue

- The Fulton Street and Monroe Avenue entrances are accessed by ramps. The Fulton Street entrance has a powered door with a push button.
- The B.O.B. venues has four floors. The 1st through 3rd levels are accessed by both a stairway in the 2nd Floor (Street Level) Main Hall, and an elevator in the Monroe Avenue entrance vestibule. The 4th level is only accessed by an elevator in the Monroe Avenue vestibule.
- The First Level — The Brewery: There are Men's and Women's multi-user style restrooms present. These restrooms have at least one accessible stall. The main routes are wide and level. The routes through the seating areas may be narrow where tables are arranged close together, and become difficult to navigate during busy hours. The lighting in The Brewery is kept dim. There is table and booth seating available.
- The Third Level — Dr. Grin's Comedy Club: There are Men's and Women's multi-user style restrooms present. These restrooms have at least one accessible stall. The main routes are wide and level. The routes through the seating areas may be narrow where tables are arranged close together, and become difficult to navigate during busy hours. The venue is quiet and well lit. There is table and booth seating available.

More visitor information at [ExperienceGR.com/Accessibility](https://www.experiencegr.com/accessibility)

- The Fourth Level — Eve’s Nightclub: There are Men’s and Women’s multi-user style restrooms present. These restrooms have at least one accessible stall. The nightclub is accessed by a long catwalk that is suspended over the lower floors. The surface of the catwalk is made of tempered glass. The catwalk has no edge protection along the sides of the walkway. The approach at either end of the catwalk is sloped, and may surprise unsuspecting guest with the sudden incline. The lighting in the nightclub is kept dim. There is table and booth seating available.